



Department of Defense DIRECTIVE

NUMBER 1332.28

August 11, 1982

Incorporating Through Change 2, April 14, 1983

ASD(MRA&L)

SUBJECT: Discharge Review Board (DRB) Procedures and Standards

References: (a) DoD Directive 1332.28, subject as above, March 29, 1978 (canceled as provided in section 7., below)
(b) through (l), see enclosure 1

1. REISSUANCE AND PURPOSE

This Directive reissues reference (a) and:

1.1. Establishes uniform policies, procedures, and standards for the review of discharges or dismissals under 10 U.S.C. 1553 (reference (b)).

1.2. Provides guidelines for discharge review by application or on motion of a DRB, and the conduct of discharge reviews and standards to be applied in such reviews that are designed to ensure historically consistent uniformity in execution of this function, as required under P. L. 95-126 (reference (c)).

1.3. Assigns responsibility for administering the program.

1.4. Makes provision for public inspection, copying, and distribution of DRB documents through the Armed Forces Discharge Review/Correction Board Reading Room.

1.5. Establishes procedures for the preparation of decisional documents and index entries.

1.6. Provides guidance for processing complaints concerning decisional documents and index entries.

2. APPLICABILITY

The provisions of this Directive apply to the Office of the Secretary of Defense (OSD) and the Military Departments. The terms, "Military Services," and "Armed Forces," as used herein, refer to the Army, the Navy, the Air Force and the Marine Corps.

3. DEFINITIONS

Terms used herein are defined in enclosure 2.

4. RESPONSIBILITIES

4.1. The Secretaries of the Military Departments have the authority for final decision and the responsibility for the operation of their respective discharge review programs under 10 U.S.C. 1553 (reference (b)).

4.2. The Assistant Secretary of Defense (Manpower, Reserve Affairs, and Logistics) (ASD(MRA&L)) shall:

4.2.1. Resolve all issues concerning DRBs that cannot be resolved among the Military Departments.

4.2.2. Ensure uniformity among the Military Departments in the rights afforded applicants in discharge reviews.

4.2.3. Modify or supplement the enclosures to this Directive.

4.2.4. Maintain the index of decisions and provide for timely modification of index categories to reflect changes in discharge review policies, procedures, and standards issued by the OSD and the Military Departments.

4.3. The Secretary of the Army, as the designated administrative focal point for DRB matters, shall:

4.3.1. Effect necessary coordination with other governmental agencies regarding continuing applicability of this Directive and resolve administrative procedures relating thereto.

4.3.2. Review suggested modifications to this Directive, including implementing documents; monitor the implementing documents of the Military Departments; resolve differences, when practicable; recommend specific changes; provide supporting rationale to the ASD(MRA&L) for decision; and include appropriate documentation through the Office of the ASD(MRA&L) and the OSD Federal Register liaison officer to effect publication in the Federal Register.

4.3.3. Maintain the DD Form 293, "Application for Review of Discharge or Separation from the Armed Forces of the United States," and republish as necessary with appropriate coordination of the other Military Departments and the Office of Management and Budget.

4.3.4. Respond to all inquiries from private individuals, organizations, or public officials with regard to DRB matters. When the specific Military Service can be identified, refer such correspondence to the appropriate DRB for response or designate an appropriate activity to perform this task.

4.3.5. Provide overall guidance and supervision to the Armed Forces Discharge Review/Correction Board Reading Room with staff augmentation, as required, by the Departments of the Navy and Air Force.

4.3.6. Ensure that notice of the location, hours of operation, and similar types of information regarding the Reading Room is published in the Federal Register.

5. PROCEDURES

5.1. Discharge review procedures are prescribed in enclosure 3.

5.2. Discharge Review Standards are prescribed in enclosure 4 and constitute the basic guidelines for the determination whether to grant or deny relief in a discharge review.

5.3. Complaint Procedures about decisional documents are prescribed in enclosure 5.

6. INFORMATION REQUIREMENTS

6.1. Reporting Requirements

6.1.1. The reporting requirement prescribed in section E3.14. of enclosure 3 is assigned Report Control Symbol DD-M(SA)1489.

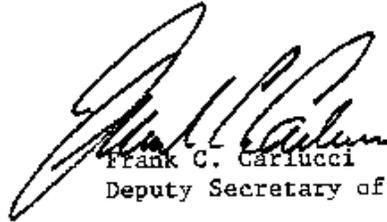
6.1.2. All reports must be consistent with DoD Directive 5000.11 (reference (e)).

6.2. Use of Standard Data Elements. The data requirements prescribed by this Directive shall be consistent with DoD 5000.12-M (reference (f)). Any reference to a date should appear as (YYMMDD), while any name entry should appear as (last name, first name, middle initial).

7. EFFECTIVE DATE AND IMPLEMENTATION

7.1. This Directive is effective immediately for the purpose of preparing implementing documents. DoD Directive 1332.28, March 29, 1978, is officially canceled, effective November 27, 1982. This Directive applies to all discharge review proceedings conducted on or after November 27, 1982. Enclosure 5 applies to all complaint proceedings conducted on or after September 28, 1982. Final action on complaints shall not be taken until September 28, 1982, unless earlier corrective action is requested expressly by the applicant (or the applicant's counsel) whose case is the subject of the decisional document. If earlier corrective action is requested, it shall be taken in accordance with enclosure 5.

7.2. Forward two copies of proposed implementing documents to the Assistant Secretary of Defense (Manpower, Reserve Affairs, and Logistics) by October 1, 1982. The final implementing document submission date will be established by the ASD(MRA&L).



Frank C. Carlucci
Deputy Secretary of Defense

Enclosures - 6

- E1. References, continued
- E2. Definitions
- E3. Discharge Review Procedures
- E4. Discharge Review Standards
- E5. Complaints Concerning Decisional Documents and Index Entries
- E6. DRB Semiannual Report

E1. ENCLOSURE 1

REFERENCES, continued

- (b) Section 1553 of title 10, United States Code
- (c) Sections 101 and 3103 of title 38, United States Code, as amended by Public Law 95-126, October 8, 1977
- (d) DoD Directive 5000.19, "Policies for the Management and Control of Information Requirements," March 12, 1976
- (e) DoD Directive 5000.11, "Data Elements and Data Codes Standardization Program," December 7, 1964
- (f) DoD 5000.12-M, "DoD Manual for Standard Data Elements," December 1981
- (g) [DoD Directive 1332.14](#), "Enlisted Administrative Separations," January 28, 1982
- (h) [DoD Directive 5400.7](#), "DoD Freedom of Information Act Program," March 24, 1980; Section 552 of title 5, United States Code
- (i) [DoD Directive 5400.11](#), "Department of Defense Privacy Program," June 9, 1982; Section 552a of title 5, United States Code
- (j) Chapter 47 of title 10, United States Code, Uniform Code of Military Justice
- (k) Wood v. Secretary of Defense, Civ. No. 77-0684 (D.D.C.) (Order, Dec. 3, 1981)
- (l) Urban Law Institute of Antioch College, Inc. v. Secretary of Defense, Civ. No. 76-0530, (D.D.C.) (Stipulation of Dismissal, Jan. 31, 1977) (Order and Settlement Agreement, July 30, 1982)

E2. ENCLOSURE 2

DEFINITIONS

E2.1.1. Applicant. A former member of the Armed Forces who has been discharged or dismissed administratively in accordance with Military Department regulations or by sentence of a court-martial (other than a general court-martial) and under statutory regulatory provisions whose application is accepted by the DRB concerned or whose case is heard on the DRB's own motion. If the former member is deceased or incompetent, the term "applicant" includes the surviving spouse, next-of-kin, or legal representative who is acting on behalf of the former member. When the term "applicant" is used in enclosures 3 through 5, it includes the applicant's counsel or representative, except that the counsel or representative may not submit an application for review, waive the applicant's right to be present at a hearing, or terminate a review without providing the DRB an appropriate power of attorney or other written consent of the applicant.

E2.1.1. Complainant. A former member of the Armed Forces (or the former member's counsel) who submits a complaint under enclosure 5 with respect to the decisional document issued in the former member's own case; or a former member of the Armed Forces (or the former member's counsel) who submits a complaint under enclosure 5 stating that correction of the decisional document will assist the former member in preparing for an administrative or judicial proceeding in which the former member's own discharge will be at issue.

E2.1.3. Counsel or Representative. An individual or agency designated by the applicant who agrees to represent the applicant in a case before the DRB. It includes, but is not limited to: a lawyer who is a member of the bar of a Federal court or of the highest court of a State; an accredited representative designated by an organization recognized by the Administrator of Veterans Affairs; a representative from a State agency concerned with veterans affairs; and representatives from private organizations or local government agencies.

E2.1.4. Discharge. A general term-used in this Directive that includes dismissal and separation or release from active or inactive military status, and actions that accomplish a complete severance of all military status. This term also includes the assignment of a reason for such discharge and characterization of service (DoD Directive 1332.14 (reference (g))).

E2.1.5. Discharge Review. The process by which the reason for separation, the procedures followed in accomplishing separation, and the characterization of service are evaluated. This includes determinations made under the provisions of 38 U.S.C. 3103(e)(2) (reference (c)).

E2.1.6. Discharge Review Board (DRB). An administrative board constituted by the Secretary of the Military Department concerned and vested with discretionary authority to review discharges and dismissals under the provisions of 10 U.S.C. 1553 (reference (a)). It may be configured as one main element or two or more elements as designated by the Secretary concerned.

E2.1.7. DRB Panel. An element of a DRB, consisting of five members, authorized by the Secretary concerned to review discharges and dismissals.

E2.1.8. DRB Traveling or Regional Panel. A DRB panel that conducts discharge reviews in a location outside the National Capital Region (NCR).

E2.1.9. Hearing. A review involving an appearance before the DRB by the applicant or on the applicant's behalf by a counsel or representative.

E2.1.10. Hearing Examination. The process by which a designated officer of a DRB prepares a presentation for consideration by a DRB in accordance with regulations prescribed by the Secretary concerned.

E2.1.11. National Capital Region (NCR). The District of Columbia; Prince Georges and Montgomery Counties in Maryland; Arlington, Fairfax, Loudoun, and Prince William Counties in Virginia; and all cities and towns included within the outer boundaries of the foregoing counties.

E2.1.12. President, DRB. A person designated by the Secretary concerned and responsible for the supervision of the discharge review function and other duties as assigned.

E3. ENCLOSURE 3
DISCHARGE REVIEW PROCEDURES

E3.1. APPLICATION FOR REVIEW

E3.1.1. General. Applications shall be submitted to the appropriate DRB on DD Form 293, "Application for Review of Discharge or Separation from the Armed Forces of the United States," with such other statements, affidavits, or documentation as desired. It is to the applicant's advantage to submit such documents with the application or within 60 days thereafter in order to permit a thorough screening of the case. The DD Form 293 is available at most DoD installations and regional offices of the Veterans Administration, or by writing to:

DA Military Review Boards Agency
Attention: SFBA (Reading Room)
Room 1E520
The Pentagon
Washington, DC 20310

E3.1.2. Timing. A motion or request for review must be made within 15 years after the date of discharge or dismissal.

E3.1.3. Applicant's responsibilities. An applicant may request a change in the character of or reason for discharge (or both).

E3.1.3.1. Character of discharge. Block 7 of DD Form 293 provides an applicant an opportunity to request a specific change in character of discharge (for example, General Discharge to Honorable Discharge; Other than Honorable Discharge to General or Honorable Discharge). *Only a* person separated on or after 1 October 1982 while in an entry level status may request a change from Other than Honorable Discharge to Entry Level Separation. A request for review from an applicant who does not have an Honorable Discharge shall be treated as a request for a change to an Honorable Discharge unless the applicant requests a specific change to another character of discharge.

E3.1.3.2. Reason for discharge. Block 7 of DD Form 293 provides an applicant an opportunity to request a specific change in the reason for discharge. If an applicant does not request a specific change in the reason for discharge, the DRB shall presume that the request for review does not involve a request for change in the reason

for discharge. Under its responsibility to examine the propriety and equity of an applicant's discharge, the DRB shall change the reason for discharge if such a change is warranted.

E3.1.3.3. The applicant must ensure that issues submitted to the DRB are consistent with the request for change in discharge set forth in block 7 of the DD Form 293. If an ambiguity is created by a difference between an applicant's issue and the request in block 7, the DRB shall respond to the issue in the context of the action requested in block 7. In the case of a hearing, the DRB shall attempt to resolve the ambiguity under paragraph E3.1.5., below.

E3.1.4. Request for consideration of specific issues. An applicant may request the DRB to consider specific issues which, in the opinion of the applicant, form a basis for changing the character of or reason for discharge, or both. In addition to the guidance set forth in this section, applicants should consult the other sections in this enclosure (particularly paragraphs E3.1.3., E3.1.4., and E3.1.5.) and enclosures 4 and 5 before submitting issues for consideration by the DRB.

E3.1.4.1. Submission of issues on DD Form 293. Issues must be provided to the DRB on DD Form 293 before the DRB closes the review process for deliberation.

E3.1.4.1.1. Issues must be clear and specific. An issue must be stated clearly and specifically, in order to enable the DRB to understand the nature of the issue and its relationship to the applicant's discharge.

E3.1.4.1.2. Separate listing of issues. Each issue submitted by an applicant should be listed separately. Submission of a separate statement for each issue provides the best means of ensuring that the full import of the issue is conveyed to the DRB.

E3.1.4.1.3. Use of DD Form 293. DD Form 293 provides applicants with a standard format for submitting issues to the DRB, and its use:

E3.1.4.1.3.1. Provides a means for an applicant to set forth clearly and specifically those matters that, in the opinion of the applicant, provide a basis for changing the discharge;

E3.1.4.1.3.2. Assists the DRB in focusing on those matters considered to be important by an applicant;

E3.1.4.1.3.3. Assists the DRB in distinguishing between a matter submitted by an applicant in the expectation that it will be treated as a decisional issue

under section E3.5., below, and those matters submitted simply as background or supporting materials;

E3.1.4.1.3.4. Provides the applicant with greater rights in the event that the applicant later submits a complaint under subparagraph E5.4.1.3., of enclosure 5, concerning the decisional document;

E3.1.4.1.3.5. Reduces the potential for disagreement as to the content of an applicant's issue.

E3.1.4.1.4. Incorporation by reference. If the applicant makes an additional written submission, such as a brief, in support of the application, the applicant may incorporate by reference specific issues set forth in the written submission in accordance with the guidance on DD Form 293. The reference shall be specific enough for the DRB to identify clearly the matter being submitted as an issue. At a minimum, it shall identify the page, paragraph, and sentence incorporated. Because it is to the applicant's benefit to bring such issues to the DRB's attention as early as possible in the review, applicants who submit a brief are strongly urged to set forth all such issues as a separate item at the beginning of the brief. If it reasonably appears that the applicant inadvertently has failed expressly to incorporate an issue which the applicant clearly identifies as an issue to be addressed by the DRB, the DRB shall respond to such an issue under sections E3.4. and E3.5., below.

E3.1.4.1.5. Effective date of the new Form DD 293. With respect to applications received before November 27, 1982, the DRB shall consider issues clearly and specifically stated in accordance with the rules in effect at the time of submission. With respect to applications received on or after November 27, 1982, if the applicant submits an obsolete DD Form 293, the DRB shall accept the application, but shall provide the applicant with a copy of the new form and advise the applicant that it will only respond to issues submitted on the new form in accordance with this Directive.

E3.1.4.2. Relationship of issues to character of or reason for discharge. If the application applies to both character of and reason for discharge, the applicant is encouraged, but not required, to identify the issue as applying to the character of or reason for discharge (or both). Unless the issue is directed at the reason for discharge expressly or by necessary implication, the DRB will presume that it applies solely to the character of discharge.

E3.1.4.3. Relationship of issues to the standards for discharge review. The DRB reviews discharges on the basis of issues of propriety and equity. The standards used by the DRB are set forth in enclosure 4. The applicant is encouraged to review

those standards before submitting any issue upon which the applicant believes a change in discharge should be based.

E3.1.4.3.1. Issues concerning the equity of the discharge. An issue of equity is a matter that involves a determination whether a discharge should be changed under the equity standards of enclosure 4. This includes any issue, submitted by the applicant in accordance with subparagraph E3.1.4.1., above, that is addressed to the discretionary authority of the DRB.

E3.1.4.3.2. Issues concerning the propriety of a discharge. An issue of propriety is a matter that involves a determination whether a discharge should be changed under the propriety standards of enclosure 4. This includes an applicant's issue, submitted in accordance with subparagraph E3.1.4.1., above, in which the applicant's position is that the discharge must be changed because of an error in the discharge pertaining to a regulation, statute, constitutional provision, or other source of law (including a matter that requires a determination whether, under the circumstances of the case, action by military authorities was arbitrary, capricious, or an abuse of discretion). Although a numerical reference to the regulation or other sources of law alleged to have been violated is not necessarily required, the context of the regulation or a description of the procedures alleged to have been violated normally must be set forth in order to inform the DRB adequately of the basis for the applicant's position.

E3.1.4.3.3. The applicant's identification of an issue. The applicant is encouraged, but not required, to identify an issue as pertaining to the propriety or the equity of the discharge. This will assist the DRB in assessing the relationship of the issue to propriety or equity under subparagraph E3.5.1.3., below.

E3.1.4.4. Citation of matter from decisions The primary function of the DRB involves the exercise of discretion on a case-by-case basis. See enclosure 4, paragraph E4.2.3. Applicants are not required to cite prior decisions as the basis for a change in discharge. If the applicant wishes to bring the DRB's attention to a prior decision as background or illustrative material, the citation should be placed in a brief or other supporting documents. If, however, it is the applicant's intention to submit an issue that sets forth specific principles and facts from a specific cited decision, the following requirements apply with respect to applications received on or after November 27, 1982.

E3.1.4.4.1. The issue must be set forth or expressly incorporated in the "Applicant's Issue" portion of DD Form 293.

E3.1.4.4.2. If an applicant's issue cites a prior decision (of the DRB, another Board, an agency, or a court), the applicant shall describe the specific principles

and facts that are contained in the prior decision and explain the relevance of cited matter to the applicant's case.

E3.1.4.4.3. To ensure timely consideration of principles cited from unpublished opinions (including decisions maintained by the Armed Forces Discharge Review Board/Corrective Board Reading Room), applicants must provide the DRB with copies of such decisions or of the relevant portion of the treatise, manual, or similar source in which the principles were discussed. At the applicant's request, such materials will be returned.

E3.1.4.4.4. If the applicant fails to comply with the requirements in subparagraphs E3.1.4.4.1., E3.1.4.4.2. or E3.1.4.4.3., above, the decisional document shall note the defect, and shall respond to the issue without regard to the citation.

E3.1.5. Identification by the DRB of issues submitted by an applicant. The applicant's issues shall be identified in accordance with this section after a review of the materials noted under subsection E3.3.4., below, is made.

E3.1.5.1. Issues on DD Form 293. The DRB shall consider all items submitted as issues by an applicant on DD Form 293 (or incorporated therein) in accordance with subparagraph E3.1.4.1., above. With respect to applications submitted before November 27, 1982, the DRB shall consider all issues clearly and specifically stated in accordance with the rules in effect at the time of the submission.

E3.1.5.2. Amendment of issues. The DRB shall not request or instruct an applicant to amend or withdraw any matter submitted by the applicant. Any amendment or withdrawal of an issue by an applicant shall be confirmed in writing by the applicant. Nothing in this provision:

E3.1.5.2.1. Limits the DRB's authority to question an applicant as to the meaning of such matter;

E3.1.5.2.2. Precludes the DRB from developing decisional issues based upon such questions;

E3.1.5.2.3. Prevents the applicant from amending or withdrawing such matter any time before the DRB closes the review process for deliberation; or

E3.1.5.2.4. Prevents the DRB from presenting an applicant with a list of proposed decisional issues and written information concerning the right of the applicant to add to, amend, or withdraw the applicant's submission. The written information will state that the applicant's decision to take such action (or decline to do so) will not be used against the applicant in the consideration of the case.

E3.1.5.3. Additional issues identified during a hearing. The following additional procedure shall be used during a hearing in order to promote the DRB's understanding of an applicant's presentation. If, before closing the case for deliberation, the DRB believes that an applicant has presented an issue not listed on DD Form 293, the DRB may so inform the applicant, and the applicant may submit the issue in writing or add additional written issues at that time. This does not preclude the DRB from developing its own decisional issues.

E3.1.6. Notification of possible bar to benefits. Written notification shall be made to each applicant whose record indicates a reason for discharge that bars receipt of benefits under 38 U.S.C. 3103(a) (reference (c)). This notification will advise the applicant that separate action by the Board for Correction of Military or Naval Records or the Veterans Administration may confer eligibility for VA benefits. Regarding the bar to benefits based upon the 180 days consecutive unauthorized absence, the following applies:

E3.1.6.1. Such absence must have been included as part of the basis for the applicant's discharge under other than honorable conditions.

E3.1.6.2. Such absence is computed without regard to the applicant's normal or adjusted expiration of term of service.

E3.2. CONDUCT OF REVIEWS

E3.2.1. Members. As designated by the Secretary concerned, the DRB and its panels, if any, shall consist of five members. One member of the DRB shall be designated as the president and may serve as a presiding officer. Other officers may be designated to serve as presiding officers for DRB panels under regulations prescribed by the Secretary concerned.

E3.2.2. Locations. Reviews by a DRB will be conducted in the NCR and such other locations as designated by the Secretary concerned.

E3.2.3. Types of review. An applicant, upon request, is entitled to:

E3.2.3.1. Record review. A review of the application, available service records, and additional documents (if any) submitted by the applicant.

E3.2.3.2. Hearing. A review involving an appearance before the DRB by the applicant or counsel or representative (or both).

E3.2.4. Applicant's expenses. Unless otherwise specified by law or regulation, expenses incurred by the applicant, witnesses, counsel or representative will not be paid by the Department of Defense.

E3.2.5. Withdrawal of application. An applicant shall be permitted to withdraw an application without prejudice at any time before the scheduled review.

E3.2.6. Failure to appear at a hearing or respond to a scheduling notice.

E3.2.6.1. Except as otherwise authorized by the Secretary concerned, further opportunity for a hearing shall not be made available in the following circumstances to an applicant who has requested a hearing:

E3.2.6.1.1. When the applicant has been sent a letter containing the month and location of a proposed hearing and fails to make a timely response; or

E3.2.6.1.2. When the applicant, after being notified by letter of the time and place of the hearing, fails to appear at the appointed time, either in person or by representative, without having made a prior, timely request for a continuation, postponement, or withdrawal.

E3.2.6.2. In such cases, the applicant shall be deemed to have waived the right to a hearing, and the DRB shall complete its review of the discharge. Further request for a hearing shall not be granted unless the applicant can demonstrate that the failure to appear or respond was due to circumstances beyond the applicant's control.

E3.2.7. Continuance and postponements

E3.2.7.1. A continuance of a discharge review hearing may be authorized by the president of the DRB or presiding officer of the panel concerned, provided that such continuance is of reasonable duration and is essential to achieving a full and fair hearing. When a proposal for continuance is indefinite, the pending application shall be returned to the applicant with the option to resubmit when the case is fully ready for review.

E3.2.7.2. Postponements of scheduled reviews normally shall not be permitted other than for demonstrated good and sufficient reason set forth by the applicant in a timely manner, or for the convenience of the Government.

E3.2.8. Reconsideration. A discharge review shall not be subject to reconsideration except:

E3.2.8.1. When the only previous consideration of the case was on the motion of the DRB;

E3.2.8.2. When the original discharge review did not involve a hearing and a hearing is now desired, and the provisions of paragraph E3.2.6. of this enclosure do not apply;

E3.2.8.3. When changes in discharge policy are announced after an earlier review of an applicant's discharge, and the new policy is made expressly retroactive;

E3.2.8.4. When the DRB determines that policies and procedures under which the applicant was discharged differ in material respects from policies and procedures currently applicable on a Service-wide basis to discharges of the type under consideration, provided that such changes in policies or procedures represent a substantial enhancement of the rights afforded a respondent in such proceedings;

E3.2.8.5. When an individual is to be represented by a counsel or representative, and was not so represented in any previous consideration of the case by the DRB;

E3.2.8.6. When the case was not previously considered under uniform standards published pursuant to P. L. 95-126 (reference (c)) and such application is made within 15 years after the date of discharge; or

E3.2.8.7. On the basis of presentation of new, substantial, relevant evidence not available to the applicant at the time of the original review. The decision whether evidence offered by an applicant in support of a request for reconsideration is in fact new, substantial, relevant, and was not available to the applicant at the time of the original review will be based on a comparison of such evidence with the evidence considered in the previous discharge review. If this comparison shows that the evidence submitted would have had a probable effect on matters concerning the propriety or equity of the discharge, the request for reconsideration shall be granted.

E3.2.9. Availability of records and documents

E3.2.9.1. Before applying for discharge review, potential applicants or their designated representatives may obtain copies of their military personnel records by submitting a General Services Administration Standard Form 180, "Request Pertaining to Military Records," to the National Personnel Records Center (NPRC), 9700 Page Boulevard, St. Louis, MO 62132. Once the application for discharge review (DD Form 293) is submitted, an applicant's military records are forwarded to the DRBs where they cannot be reproduced. Submission of a request for an applicant's military records, including a request under the Freedom of Information Act (reference (h)) or Privacy Act (reference (i)) after the DD Form 293 has been submitted, shall result automatically in the temporary suspension of processing of the application for discharge review until the requested records are sent to an appropriate location for copying, are copied, and are returned to the headquarters of the DRB. Processing of the application shall then be resumed at whatever stage of the discharge review process is practicable. Applicants are encouraged to submit any request for their military records before applying for discharge review rather than after submitting DD Form 293, to avoid delays in processing of applications and scheduling of reviews. Applicants and their counsel also may examine their military personnel records at the site of their scheduled review before the hearing. DRBs shall notify applicants of the dates the records are available for examination in their standard scheduling information.

E3.2.9.2. If the DRB is not authorized to provide copies of documents that are under the cognizance of another Government Department, office, or activity, applications for such information must be made by the applicant to the cognizant authority. The DRB shall advise the applicant of the mailing address of the Government Department, office, or activity to which the request should be submitted.

E3.2.9.3. If the official records relevant to the discharge review are not available at the Agency having custody of the records, the applicant shall be so notified and requested to provide such information and documents as may be desired in support of the request for discharge review. A period of not less than 30 days shall be allowed for such documents to be submitted. At the expiration of this period, the review may be conducted with information available to the DRB.

E3.2.9.4. ADRB may take steps to obtain additional evidence that is relevant to the discharge under consideration beyond that found in the official military records or submitted by the applicant, if a review of available evidence suggests that it would be incomplete without the additional information, or when the applicant presents testimony or documents that require additional information to evaluate properly. Such information shall be made available to the applicant, upon request, with appropriate modifications regarding classified material.

E3.2.9.4.1. In any case heard on request of an applicant, the DRB shall provide the applicant and counsel or representative, if any, at a reasonable time before initiating the decision process, a notice of the availability of all regulations and documents to be considered in the discharge review, except for documents in the official personnel or medical records and any documents submitted by the applicant. The DRB shall also notify the applicant or counsel or representative of the:

E3.2.9.4.1.1. Right to examine such documents or to be provided with copies of the documents upon request;

E3.2.9.4.1.2. Date by which such requests must be received; and

E3.2.9.4.1.3. Opportunity to respond within a reasonable period of time to be set by the DRB.

E3.2.9.4.2. When necessary to acquaint the applicant with the substance of a classified document, the classifying authority, on the request of the DRB, shall prepare a summary of or an extract from the document, deleting all references to sources of information and other matters, the disclosure of which, in the opinion of the classifying authority, would be detrimental to the national security interests of the United States. Should preparation of such summary be deemed impracticable by the classifying authority, information from the classified source shall not be considered by the DRB in its review of the case.

E3.2.10. Regulations of a Military Department may be obtained at many installations under the jurisdiction of the Military Department concerned or by writing to the following address:

DA Military Review Boards Agency
Attention: SFBA (Reading Room)
Room 1E520
The Pentagon
Washington, DC 20310

E3.2.11. Recorder/Secretary or Assistant. Such a person shall be designated to assist in the functioning of each DRB in accordance with the procedures prescribed by the Secretary of the Military Department concerned.

E3.2.12. Hearings. Hearings (including hearing examinations) that are conducted shall recognize the rights of the individual to privacy. Accordingly, presence at hearings of individuals other than those required shall be limited to persons authorized by the Secretary concerned or expressly requested by the applicant, subject to reasonable limitations based upon available space. If, in the opinion of the presiding officer, the presence of other individuals could be prejudicial to the interests of the applicant or the Government, hearings may be held in closed session.

E3.2.13. Evidence and testimony

E3.2.13.1. The DRB may consider any evidence obtained in accordance with this Directive.

E3.2.13.2. Formal rules of evidence shall not be applied in DRB proceedings. The presiding officer shall rule on matters of procedure and shall ensure that reasonable bounds of relevancy and materiality are maintained in the taking of evidence and presentation of witnesses.

E3.2.13.3. Applicants undergoing hearings shall be permitted to make sworn or unsworn statements, if they so desire, or to introduce witnesses, documents, or other information on their behalf, at no expense to the Department of Defense.

E3.2.13.4. Applicants may also make oral or written arguments personally or through counsel or representatives.

E3.2.13.5. Applicants who present sworn or unsworn statements and witnesses may be questioned by the DRB. All testimony shall be taken under oath or affirmation unless the applicant specifically requests to make an unsworn statement.

E3.2.13.6. There is a presumption of regularity in the conduct of governmental affairs. This presumption can be applied in any review unless there is substantial credible evidence to rebut the presumption.

E3.3. DECISION PROCESS

E3.3.1. The DRB or the DRB panel, as appropriate, shall meet in plenary session to review discharges and exercise its discretion on a case-by-case basis in applying the standards set forth in enclosure 4.

E3.3.2. The presiding officer is responsible for the conduct of the discharge review. The presiding officer shall convene, recess, and adjourn the DRB panel as appropriate and shall maintain an atmosphere of dignity and decorum at all times.

E3.3.3. Each DRB member shall act under oath or affirmation requiring careful, objective consideration of the application. DRB members are responsible for eliciting all facts necessary for a full and fair hearing. They shall consider all information presented to them by the applicant. In addition, they shall consider available Military Service and health records, together with other records that may be in the files of the Military Department concerned and relevant to the issues before the DRB, and any other evidence obtained in accordance with this Directive.

E3.3.4. The DRB shall identify and address issues after a review of the following material obtained and presented in accordance with this Directive and the implementing instructions of the DRB available official records, documentary evidence submitted by or on behalf of an applicant, presentation of a hearing examination, testimony by or on behalf of an applicant, oral or written arguments presented by or on behalf of an applicant, and any other relevant evidence.

E3.3.5. If an applicant who has requested a hearing does not respond to a notification letter or does not appear for a scheduled hearing, the DRB may complete the review on the basis of material previously submitted.

E3.3.6. Application of standards

E3.3.6.1. When a DRB determines that an applicant's discharge was improper (enclosure 4, section E4.2.), the DRB will determine which reason for discharge should have been assigned based upon the facts and circumstances before the discharge authority, including the Service regulations governing reasons for discharge at the time the applicant was discharged. Unless it is also determined that the discharge was inequitable (enclosure 4, section E4.3.), the provisions as to characterization in the regulation under which the applicant should have been discharged will be considered in determining whether further relief is warranted.

E3.3.6.2. When the DRB determines that an applicant's discharge was inequitable (see enclosure 4, section E4.3.), any change will be based on the evaluation of the applicant's overall record of service and relevant regulations of the Military Service of which the applicant was a member.

E3.3.7. Voting shall be conducted in closed session, a majority of the five members' votes constituting the DRB decision. Voting procedures shall be prescribed by the Secretary of the Military Department concerned.

E3.3.8. Details of closed session deliberations of a DRB are privileged information and shall not be divulged.

E3.3.9. There is no requirement for a statement of minority views in the event of a split vote. The minority, however, may submit a brief statement of its views under procedures established by the Secretary concerned.

E3.3.10. DRBs may request advisory opinions from staff officers of their Military Departments. These opinions are advisory in nature and are not binding on the DRB in its decision-making process.

E3.3.11. The preliminary determinations required by 38 U.S.C. 3103(e) (reference (c)) shall be made upon majority vote of the DRB concerned on an expedited basis. Such determination shall be based upon the standards set forth in enclosure 4 of this Directive.

E3.3.12. The DRB shall:

E3.3.12.1. Address items submitted as issues by the applicant under section E3.4., below;

E3.3.12.2. Address decisional issues under section E3.5., below; and

E3.3.12.3. Prepare a decisional document in accordance with section E3.8., below.

E3.4. RESPONSE TO ITEMS SUBMITTED AS ISSUES BY THE APPLICANT

E3.4.1. General guidance

E3.4.1.1. If an issue submitted by an applicant contains two or more clearly separate issues, the DRB should respond to each issue under the guidance of this paragraph as if it had been set forth separately by the applicant.

E3.4.1.2. If an applicant uses a "building block" approach (that is, setting forth a series of conclusions on issues that lead to a single conclusion purportedly warranting a change in the applicant's discharge), normally there should be a separate response to each issue.

E3.4.1.3. Nothing in this paragraph precludes the DRB from making a single response to multiple issues when such action would enhance the clarity of the decisional document, but such response must reflect an adequate response to each separate issue.

E3.4.2. Decisional issues. An item submitted as an issue by an applicant in accordance with this Directive shall be addressed as a decisional issue under section E3.5., below, in the following circumstances:

E3.4.2.1. When the DRB decides that a change in discharge should be granted, and the DRB bases its decision in whole or in part on the applicant's issue; or

E3.4.2.2. When the DRB does not provide the applicant with the full change in discharge requested, and the decision is based in whole or in part on the DRB's disagreement on the merits with an issue submitted by the applicant.

E3.4.3. Response to items not addressed as decisional issues

E3.4.3.1. If the applicant receives the full change in discharge requested (or a more favorable change), that fact shall be noted and the basis shall be addressed as a decisional issue. No further response is required to other issues submitted by the applicant.

E3.4.3.2. If the applicant does not receive the full change in discharge requested with respect to either the character of or reason for discharge (or both), the DRB shall address the items submitted by the applicant under section E3.5., below (decisional issues) unless one of the following responses is applicable:

E3.4.3.2.1. Duplicate issues. The DRB may state that there is a full response to the issue submitted by the applicant under a specified decisional issue. This response may be used only when one issue clearly duplicates another or the issue clearly requires discussion in conjunction with another issue.

E3.4.3.2.2. Citations without principles and facts. The DRB may state that the applicant's issue, which consists of a citation to a decision without setting forth any principles and facts from the decision that the applicant states are relevant to the

applicant's case, does not comply with the requirements of subparagraph E3.1.4.4.1., above.

E3.4.3.2.3. Unclear issues. The DRB may state that it cannot respond to an item submitted by the applicant as an issue because the meaning of the item is unclear. An issue is unclear if it cannot be understood by a reasonable person familiar with the discharge review process after a review of the materials considered under paragraph E3.3.4., above.

E3.4.3.2.4. Nonspecific issues. The DRB may state that it cannot respond to an item submitted by the applicant as an issue because it is not specific. A submission is considered not specific if a reasonable person familiar with the discharge review process after a review of the materials considered under paragraph E3.3.4., above, can not determine the relationship between the applicant's submission and the particular circumstances of the case. This response may be used only if the submission is expressed in such general terms that no other response is applicable. For example, if the DRB disagrees with the applicant as to the relevance of matters set forth in the submission, the DRB normally will set forth the nature of the disagreement under the guidance in section E3.5., below, with respect to decisional issues, or it will reject the applicant's position on the basis of subparagraphs E3.4.3.2.1. or E3.4.3.2.2., above. If the applicant's submission is so general that none of those provisions is applicable, then the DRB may state that it cannot respond because the item is not specific.

E3.5. DECISIONAL ISSUES

E3.5.1. General. Under the guidance in this section, the decisional document shall discuss the issues that provide a basis for the decision whether there should be a change in the character of or reason for discharge. In order to enhance clarity, the DRB should not address matters other than issues relied upon in the decision or raised by the applicant.

E3.5.1.1. Partial change. When the decision changes a discharge, but does not provide the applicant with the full change in discharge requested, the decisional document shall address both the issues upon which change is granted and the issues upon which the DRB denies the full change requested.

E3.5.1.2. Relationship of issue to character of or reason for discharge. Generally, the decisional document should specify whether a decisional issue applies to the character of or reason for discharge (or both), but it is not required to do so.

E3.5.1.3. Relationship of an issue to propriety or equity

E3.5.1.3.1. If an applicant identifies an issue as pertaining to both propriety and equity, the DRB shall consider it under both standards.

E3.5.1.3.2. If an applicant identifies an issue as pertaining to the propriety of the discharge (for example, by citing a propriety standard or otherwise claiming that a change in discharge is required as a matter of law), the DRB shall consider the issue solely as a matter of propriety. Except as provided in subparagraph E.5.1.3.4., below, the DRB is not required to consider such an issue under the equity standards.

E3.5.1.3.3. If the applicant's issue contends that the DRB is required as a matter of law to follow a prior decision by setting forth an issue of propriety from the prior decision and describing its relationship to the applicant's case, the issue shall be considered under the propriety standards and addressed under paragraphs E3.5.2. or E3.5.3., below.

E3.5.1.3.4. If the applicant's issue sets forth principles of equity contained in a prior DRB decision, describes the relationship to the applicant's case, and contends that the DRB is required as a matter of law to follow the prior case, the decisional document shall note that the DRB is not bound by its discretionary decisions in prior cases under the standards in enclosure 4. However, the principles cited by the applicant, and the description of the relationship of the principles to the applicant's case, shall be considered under the equity standards and addressed under paragraphs E3.5.5. or E3.5.6., below.

E3.5.1.3.5. If the applicant's issue cannot be identified as a matter of propriety or equity, the DRB shall address it as an issue of equity.

E3.5.2. Change of discharge: issues of propriety. If a change in the discharge is warranted under the propriety standards in enclosure 4, the decisional document shall state that conclusion and list the errors or expressly retroactive changes in policy that provide a basis for the conclusion. The decisional document shall cite the facts in the record that demonstrate the relevance of the error or change in policy to the applicant's case. If the change in discharge does not constitute the full change requested by the applicant, the reasons for not granting the full change shall be addressed under the guidance in paragraphs E3.5.3. or E3.5.6., below.

E3.5.3. Denial of the full change requested: issues of propriety

E3.5.3.1. If the decision rejects the applicant's position on an issue of propriety, or if it is otherwise decided on the basis of an issue of propriety that the full change in discharge requested by the applicant is not warranted, the decisional document shall note that conclusion.

E3.5.3.2. The decisional document shall list reasons for its conclusion on each issue of propriety under the following guidance:

E3.5.3.2.1. If a reason is based in whole or in part upon a regulation, statute, constitutional provision, judicial determination, or other source of law, the DRB shall cite the pertinent source of law and the facts in the record that demonstrate the relevance of the source of law to the particular circumstances in the case.

E3.5.3.2.2. If a reason is based in whole or in part on a determination as to the occurrence or nonoccurrence of an event or circumstance, including a factor required by applicable Military Service regulations to be considered for determination of the character of and reason for the applicant's discharge, the DRB shall make a finding of fact for each such event or circumstance.

E3.5.3.2.2.1. For each such finding, the decisional document shall list the specific source of the information relied upon. This may include the presumption of regularity in appropriate cases. If the information is listed in the service record section of the decisional document, a citation is not required.

E3.5.3.2.2.2. If a finding of fact is made after consideration of contradictory evidence in the record (including information cited by the applicant or otherwise identified by members of the DRB), the decisional document shall set forth the conflicting evidence and explain why the information relied upon was more persuasive than the information that was rejected. If the presumption of regularity is cited as the basis for rejecting such information, the decisional document shall set forth the basis for relying on the presumption of regularity and explain why the contradictory evidence was insufficient to overcome the presumption. In an appropriate case, the explanation as to why the contradictory evidence was insufficient to overcome the presumption of regularity may consist of a statement that the applicant failed to provide sufficient corroborating evidence, or that the DRB did not find the applicant's testimony to be sufficiently credible to overcome the presumption.

E3.5.3.2.3. If the DRB disagrees with the position of the applicant on an issue of propriety, the following guidance applies in addition to the guidance in subparagraphs E3.5.3.2.1. and E3.5.3.2.2., above:

E3.5.3.2.3.1. The DRB may reject the applicant's position by explaining why it disagrees with the principles set forth in the applicant's issue (including principles derived from cases cited by the applicant in accordance with subparagraph E3.1.4.4., above).

E3.5.3.2.3.2. The DRB may reject the applicant's position by explaining why the principles set forth in the applicant's issue (including principles derived from cases cited by the applicant in accordance with subparagraph E3.1.4.4., above) are not relevant to the applicant's case.

E3.5.3.2.3.3. The DRB may reject an applicant's position by stating that the applicant's issue of propriety is not a matter upon which the DRB grants a change in discharge, and by providing an explanation for this position. When the applicant indicates that the issue is to be considered in conjunction with one or more other specified issues, the explanation will address all such specified issues.

E3.5.3.2.3.4. The DRB may reject the applicant's position on the grounds that other specified factors in the case preclude granting relief, regardless of whether the DRB agreed with the applicant's position.

E3.5.3.2.3.5. If the applicant takes the position that the discharge must be changed because of an alleged error in a record associated with the discharge, and the record has not been corrected by the organization with primary responsibility for corrective action, the DRB may respond that it will presume the validity of the record in the absence of such corrective action. If the organization empowered to correct the record is within the Department of Defense, the DRB should provide the applicant with a brief description of the procedures for requesting correction of the record. If the DRB on its own motion cites this issue as a decisional issue on the basis of equity, it shall address the issue under paragraphs E3.5.5. or E3.5.6., below.

E3.5.3.2.3.6. When an applicant's issue contains a general allegation that a certain course of action violated his or her constitutional rights, the DRB may respond in appropriate cases by noting that the action was consistent with statutory or regulatory authority, and by citing the presumption of constitutionality that attaches to statutes and regulations. If, on the other hand, the applicant makes a specific challenge to the constitutionality of the action by challenging the application of a statute or regulation in a particular set of circumstances, it is not sufficient to respond solely by citing the presumption of constitutionality of the statute or regulation when the applicant is not challenging the constitutionality of the statute or regulation. Instead, the response must address the specific circumstances of the case.

E3.5.4. Denial of the full change in discharge requested when propriety is not at issue. If the applicant has not submitted an issue of propriety and the DRB has not otherwise relied upon an issue of propriety to change the discharge, the decisional document shall contain a statement to that effect. The DRB is not required to provide any further discussion as to the propriety of the discharge.

E3.5.5. Change of discharge: issues of equity. If the DRB concludes that a change in the discharge is warranted under the equity standards in enclosure 4, the decisional document shall list each issue of equity upon which this conclusion is based. The DRB shall cite the facts in the record that demonstrate the relevance of the issue to the applicant's case. If the change in discharge does not constitute the full change requested by the applicant, the reasons for not giving the full change requested shall be discussed under the guidance in paragraph E3.5.6., below.

E3.5.6. Denial of the full change in discharge requested: issues of equity

E3.5.6.1. If the DRB rejects the applicant's position on an issue of equity, or if the decision otherwise provides less than the full change in discharge requested by the applicant, the decisional document shall note that conclusion.

E3.5.6.2. The DRB shall list reasons for its conclusion on each issue of equity under the following guidance:

E3.5.6.2.1. If a reason is based in whole or in part upon a regulation, statute, constitutional provision, judicial determination, or other source of law, the DRB shall cite the pertinent source of law and the facts in the record that demonstrate the relevance of the source of law to the exercise of discretion on the issue of equity in the applicant's case.

E3.5.6.2.2. If a reason is based in whole or in part on a determination as to the occurrence or nonoccurrence of an event or circumstance, including a factor required by applicable Service regulations to be considered for determination of the character of and reason for the applicant's discharge, the DRB shall make a finding of fact for each such event or circumstance.

E3.5.6.2.2.1. For each such finding, the decisional document shall list the specific source of the information relied upon. This may include the presumption of regularity in appropriate cases. If the information is listed in the service record section of the decisional document, a citation is not required.

E3.5.6.2.2.2. If a finding of fact is made after consideration of contradictory evidence in the record (including information cited by the applicant or otherwise identified by members of the DRB), the decisional document shall set forth the conflicting evidence and explain why the information relied upon was more persuasive than the information that was rejected. If the presumption of regularity is cited as the basis for rejecting such information, the decisional document shall set forth the basis for relying on the presumption of regularity and explain why the contradictory evidence was insufficient to overcome the presumption. In an appropriate case, the explanation as to why the contradictory evidence was insufficient to overcome the presumption of regularity may consist of a statement that the applicant failed to provide sufficient corroborating evidence, or that the DRB did not find the applicant's testimony to be sufficiently credible to overcome the presumption.

E3.5.6.2.3. If the DRB disagrees with the position of the applicant on an issue of equity, the following guidance applies in addition to the guidance in subparagraphs E3.5.6.2.1. and E3.5.6.2., above:

E3.5.6.2.3.1. The DRB may reject the applicant's position by explaining why it disagrees with the principles set forth in the applicant's issue (including principles derived from cases cited by the applicant in accordance with subparagraph E3.1.4.4., above).

E3.5.6.2.3.2. The DRB may reject the applicant's position by explaining why the principles set forth in the applicant's issue (including principles derived from cases cited by the applicant) are not relevant to the applicant's case.

E3.5.6.2.3.3. The DRB may reject an applicant's position by explaining why the applicant's issue is not a matter upon which the DRB grants a change in discharge as a matter of equity. When the applicant indicates that the issue is to be considered in conjunction with other specified issues, the explanation shall address all such specified issues.

E3.5.6.2.3.4. The DRB may reject the applicant's position on the grounds that other specified factors in the case preclude granting relief, regardless of whether the DRB agreed with the applicant's position.

E3.5.6.2.3.5. If the applicant takes the position that the discharge should be changed as a matter of equity because of an alleged error in a record associated with the discharge, and the record has not been corrected by the organization with primary responsibility for corrective action, the DRB may respond that it shall

presume the validity of the record in the absence of such corrective action. However, the DRB shall consider whether it should exercise its equitable powers to change the discharge on the basis of the alleged error. If it declines to do so, it shall explain why the applicant's position did not provide a sufficient basis for the change in the discharge requested by the applicant.

E3.5.6.2.4. When the DRB concludes that aggravating factors outweigh mitigating factors, the DRB must set forth reasons such as the seriousness of the offense, specific circumstances surrounding the offense, number of offenses, lack of mitigating circumstances, or similar factors. The DRB is not required, however, to explain why it relied on any such factors, unless the applicability or weight of such a factor is expressly raised as an issue by the applicant.

E3.5.6.2.5. If the applicant has not submitted any issues and the DRB has not otherwise relied upon an issue of equity for a change in discharge, the decisional document shall contain a statement to that effect, and shall note that the major factors upon which the discharge was based are set forth in the service record portion of the decisional document.

E3.6. THE RECOMMENDATION OF THE DRB PRESIDENT

E3.6.1. General. The president of the DRB may forward cases for consideration by the Secretarial Reviewing Authority (SRA) under rules established by the Secretary concerned. There is no requirement that the president submit a recommendation when a case is forwarded to the SRA. If the president makes a recommendation with respect to the character of or reason for discharge, however, the recommendation shall be prepared under the guidance in paragraph E3.6.2., below.

E3.6.2. Format for recommendation. If a recommendation is provided, it shall contain the president's views whether there should be a change in the character of or reason for discharge (or both). If the president recommends such a change, the particular change to be made shall be specified. The recommendation shall set forth the president's position on decisional issues and issues submitted by the applicant under the following guidance:

E3.6.2.1. Adoption of the DRB's decisional document. The recommendation may state that the president has adopted the decisional document prepared by the majority. The president shall ensure that the decisional document meets the requirements of this enclosure.

E3.6.2.2. Adoption of the specific statements from the majority. If the President adopts the views of the majority only in part, the recommendation shall cite the specific matter adopted from the majority. If the president modifies a statement submitted by the majority, the recommendation shall set forth the modification.

E3.6.2.3. Response to issues not included in matter adopted from the majority. The recommendation shall set forth the following if not adopted in whole or in part from the majority:

E3.6.2.3.1. The issues on which the president's recommendation is based. Each such decisional issue shall be addressed by the president under section E3.5., above,

E3.6.2.3.2. The president's response to items submitted as issues by the applicant under section E3.4., above.

E3.6.2.3.3. Reasons for rejecting the conclusions of the majority with respect to decisional issues which, if resolved in the applicant's favor, would have resulted in greater relief for the applicant than that afforded by the president's recommendation. Such issues shall be addressed under the principles in section E3.5., above.

E3.7. SECRETARIAL REVIEWING AUTHORITY (SRA)

E3.7.1. Review by the SRA. The Secretarial Reviewing Authority (SRA) is the Secretary concerned or the official to whom Secretary's discharge review authority has been delegated.

E3.7.1.1. The SRA may review the following types of cases before issuance of the final notification of a decision:

E3.7.1.1.1. Any specific case in which the SRA has an interest.

E3.7.1.1.2. Any specific case that the president of the DRB believes is of significant interest to the SRA.

E3.7.1.2. Cases reviewed by the SRA shall be considered under the standards set forth in enclosure 4.

E3.7.2. Processing the decisional document

E3.7.2.1. The decisional document shall be transmitted by the DRB president under section E3.5., above.

E3.7.2.2. The following guidance applies to cases that have been forwarded to the SRA except for cases reviewed on the DRB's own motion without the participation of the applicant or the applicant's counsel:

E3.7.2.2.1. The applicant and counsel or representative, if any, shall be provided with a copy of the proposed decisional document, including the DRB president's recommendation to the SRA, if any. Classified information shall be summarized.

E3.7.2.2.2. The applicant shall be provided with a reasonable period of time, but not less than 25 days, to submit to the SRA a rebuttal. An issue in rebuttal consists of a clear and specific statement by the applicant in support of or in opposition to the statements of the DRB or DRB president on decisional issues and other clear and specific issues that were submitted by the applicant in accordance with subparagraph E3.1.4.1. The rebuttal shall be based solely on matters in the record before when the DRB closed the case for deliberation or in the president's recommendation.

E3.7.3. Review of the decisional document. If corrections in the decisional document are required, the decisional document shall be returned to the DRB for corrective action. The corrected decisional document shall be sent to the applicant (and counsel, if any), but a further opportunity for rebuttal is not required unless the correction produces a different result or includes a substantial change in the discussion by the DRB (or DRB president) of the issues raised by the majority or the applicant.

E3.7.4. The Addendum of the SRA. The decision of the SRA shall be in writing and shall be appended as an addendum to the decisional document under the guidance in this paragraph.

E3.7.4.1. The SRA's decision. The addendum shall set forth the SRA's decision whether there will be a change in the character of or reason for discharge (or both); if the SRA concludes that a change is warranted, the particular change to be made shall be specified. If the SRA adopts the decision recommended by the DRB or the DRB president, the decisional document shall contain a reference to the matter adopted.

E3.7.4.2. Discussion of issues. In support of the SRA's decision, the addendum shall set forth the SRA's position on decisional issues, items submitted as issues by an applicant in accordance with subparagraph E3.1.4.1., above, and issues raised by the DRB and the DRB president in accordance with the following guidance:

E3.7.4.2.1. Adoption of the DRB president's recommendation. The addendum may state that the SRA has adopted the DRB president's recommendation.

E3.7.4.2.2. Adoption of the DRB's proposed decisional document. The addendum may state that the SRA has adopted the proposed decisional document prepared by the DRB.

E3.7.4.2.3. Adoption of specific statements from the majority or the DRB president. If the SRA adopts the views of the DRB or the DRB president only in part, the addendum shall cite the specific statements adopted. If the SRA modifies a statement submitted by the DRB or the DRB president, the addendum shall set forth the modification.

E3.7.4.2.4. Response to issues not included in matter adopted from the DRB or the DRB president. The addendum shall set forth the following if not adopted in whole or in part from the DRB or the DRB president:

E3.7.4.2.4.1. A list of the issues on which the SRA's decision is based. Each such decisional issue shall be addressed by the SRA under section E3.5., above. This includes reasons for rejecting the conclusion of the DRB or the DRB president with respect to decisional issues which, if resolved in the applicant's favor, would have resulted in change to the discharge more favorable to the applicant than that afforded by the SRA's decision. Such issues shall be addressed under the principles in section E3.5., above.

E3.7.4.2.4.2. The SRA's response to items submitted as issues by the applicant under section E3.4., above.

E3.7.4.3. Response to the rebuttal

E3.7.4.3.1. If the SRA grants the full change in discharge requested by the applicant (or a more favorable change), that fact shall be noted, the decisional issues shall be addressed under section E3.5., and no further response to the rebuttal is required.

E3.7.4.3.2. If the SRA does not grant the full change in discharge requested by the applicant (or a more favorable change), the addendum shall list each issue in rebuttal submitted by an applicant in accordance with this section, and shall set forth the response of the SRA under the following guidance:

E3.7.4.3.2.1. If the SRA rejects an issue in rebuttal, the SRA may respond in accordance with the principles in section E3.5.

E3.7.4.3.2.2. If the matter adopted by the SRA provides a basis for the SRA's rejection of the rebuttal material, the SRA may note that fact and cite the specific matter adopted that responds to the issue in rebuttal.

E3.7.4.3.2.3. If the matter submitted by the applicant does not meet the requirements for rebuttal material in subparagraph E3.7.2.2.2., above, that fact shall be noted.

E3.7.4.4. Index entries. Appropriate index entries shall be prepared for the SRA's actions for matters that are not adopted from the DRB's proposed decisional document.

E3.8. THE DECISIONAL DOCUMENT

A decisional document shall be prepared for each review. At a minimum, this document shall contain:

E3.8.1. The circumstances and character of the applicant's service as extracted from available service records, including health records, and information provided by other Government authorities or the applicant, such as, but not limited to:

E3.8.1.1. Information concerning the discharge at issue in the review, including:

E3.8.1.1.1. Date (YYMMDD) of discharge

E3.8.1.1.2. Character of discharge

E3.8.1.1.3. Reason for discharge

E3.8.1.1.4. The specific regulatory authority under which the discharge was issued.

E3.8.1.2. Date (YYMMDD) of enlistment

E3.8.1.3. Period of enlistment

E3.8.1.4. Age at enlistment

E3.8.1.5. Length of service

E3.8.1.6. Periods of unauthorized absence

E3.8.1.7. Conduct and efficiency ratings (numerical or narrative)

E3.8.1.8. Highest rank achieved

E3.8.1.9. Awards and decorations

E3.8.1.10. Educational level

E3.8.1.11. Aptitude test scores

E3.8.1.12. Incidents of punishment pursuant to Article 15, Uniform Code of Military Justice (reference (j)) (including nature and date (YYMMDD) of offense or punishment)

E3.8.1.13. Convictions by court-martial

E3.8.1.14. Prior Military Service and type of discharge received.

E3.8.2. A list of the type of documents submitted by or on behalf of the applicant (including a written brief, letters of recommendation, affidavits concerning the circumstances of the discharge, or other documentary evidence), if any.

E3.8.3. A statement whether the applicant testified, and a list of the type of witnesses, if any, who testified on behalf of the applicant.

E3.8.4. A notation whether the application pertained to the character of discharge, the reason for discharge, or both.

E3.8.5. The DRB's conclusions on the following:

E3.8.5.1. Whether the character of or reason for discharge should be changed.

E3.8.5.2. The specific changes to be made, if any.

E3.8.6. A list of the items submitted as issues on DD Form 293 or expressly incorporated therein and such other items submitted as issues by the applicant that are identified as inadvertently omitted under subparagraph E3.1.4.1.4., above. If the issues are listed verbatim on DD Form 293, a copy of the relevant portion of the Form may be

attached. Issues that have been withdrawn or modified with the consent of the applicant need not be listed.

E3.8.7. The response to the items submitted as issues by the applicant under the guidance in section E3.4., above.

E3.8.8. A list of decisional issues and a discussion of such issues under the guidance in section E3.5., above.

E3.8.9. Minority views, if any, when authorized under rules of the Military Department concerned.

E3.8.10. The recommendation of the DRB president when required by section E3.6., above.

E3.8.11. The addendum of the SRA when required by section E3.7., above.

E3.8.12. Advisory opinions, including those containing factual information, when such opinions have been relied upon for final decision or have been accepted as a basis for rejecting any of the applicant's issues. Such advisory opinions or relevant portions thereof that are not fully set forth in the discussion of decisional issues or otherwise in response to items submitted as issues by the application shall be incorporated by reference. A copy of opinions incorporated by reference shall be appended to the decision and included in the record of proceedings.

E3.8.13. A record of the voting, including:

E3.8.13.1. The number of votes for the DRB's decision and the number of votes in the minority, if any.

E3.8.13.2. The DRB member's names (last name, first name, M.I.) and votes. The copy provided to the applicant may substitute a statement that the names and votes will be made available to the applicant at the applicant's request.

E3.8.14. Index entries for each decisional issue under appropriate categories listed in the index of decisions.

E3.8.15. An authentication of the document by an appropriate official.

E3.9. ISSUANCE OF DECISIONS FOLLOWING DISCHARGE REVIEW

The applicant and counsel or representative, if any, shall be provided with a copy of the decisional document and of any further action in review. The applicant (and counsel, if any) shall be notified of the availability of the complaint process under enclosure 5. Final notification of decisions shall be issued to the applicant with a copy to the counsel or representative, if any, and to the Military Service concerned.

E3.9.1. Notification to applicants, with copies to counsel or representatives, shall normally be made through the U.S. Postal Service. Such notification shall consist of a notification of decision, together with a copy of the decisional document.

E3.9.2. Notification to the Military Services shall be for the purpose of appropriate action and inclusion of review matter in personnel records. Such notification shall bear appropriate certification of completeness and accuracy.

E3.9.3. Actions on review by superior authority, when occurring, shall be provided to the applicant and counsel or representative in the same manner as the notification of the review decision.

E3.10. RECORD OF DRB PROCEEDINGS

E3.10.1. When the proceedings in any review have been concluded, a record thereof will be prepared. Records may include written records, electromagnetic records, videotape recordings, or a combination thereof.

E3.10.2. At a minimum, the record shall include the following:

E3.10.2.1. The application for review;

E3.10.2.2. A record of the testimony in verbatim, summarized, or recorded form at the option of the DRB concerned;

E3.10.2.3. Documentary evidence or copies thereof, considered by the DRB other than the Military Service record;

E3.10.2.4. Briefs and arguments submitted by or on behalf of the applicant;

E3.10.2.5. Advisory opinions considered by the DRB, if any;

E3.10.2.6. The findings, conclusions, and reasons developed by the DRB;

E3.10.2.7. Notification of the DRB's decision to the cognizant custodian of the applicant's records, or reference to the notification document;

E3.10.2.8. Minority reports, if any;

E3.10.2.9. A copy of the decisional document.

E3.11. FINAL DISPOSITION OF THE RECORD OF PROCEEDINGS

The original record of proceedings and all appendices thereto shall in all cases be incorporated in the Military Service record of the applicant and the Military Service record shall be returned to the custody of the appropriate records holding facility. If a portion of the original record of the proceedings cannot be stored with the Military Service record, the Military Service record shall contain a notation as to the place where the record is stored. Other copies shall be filed and disposed of in accordance with appropriate Military Service regulations.

E3.12. AVAILABILITY OF DISCHARGE REVIEW BOARD DOCUMENTS FOR INSPECTION AND COPYING

E3.12.1. A copy of the decisional document prepared in accordance with section E3.4. of this enclosure shall be made available promptly for public inspection and copying after a notice of final decision is sent to the applicant.

E3.12.2. To prevent a clearly unwarranted invasion of personal privacy, identifying details of the applicant and other persons shall be deleted from documents made available for public inspection and copying.

E3.12.2.1. Names, addresses, social security numbers, and Military Service numbers must be deleted. Written justification shall be made for all other deletions and shall be available for public inspection.

E3.12.2.2. Each DRB shall ensure that there is a means for relating a decisional document number to the name of the applicant, to permit retrieval of the applicant's records when processing a complaint under enclosure 5.

E3.12.3. Any other privileged or classified material contained in or appended to any documents required by this Directive to be furnished the applicant and counsel or

representative or made available for public inspection and copying may be deleted therefrom only if a written statement of the basis for the deletions is provided the applicant and counsel or representative and made available for public inspection. It is not intended that the statement be so detailed as to reveal the nature of the withheld material.

E3.12.4. DRB documents made available for public inspection and copying shall be located in the Armed Forces Discharge Review/Correction Board Reading Room. The documents shall be indexed in a usable and concise form so as to enable the public, and those who represent applicants before the DRBs, to isolate from all decisions that are indexed, those cases that may be similar to an applicant's case and that indicate the circumstances under or reasons for (or both) which the DRB or the Secretary concerned granted or denied relief.

E3.12.4.1. The reading file index shall include, in addition to any other items determined by the DRB, the case number, the date, character of, reason, and authority for the discharge. It shall also include the decisions of the DRB and reviewing authority, if any, and the issues addressed in the statement of findings, conclusions, and reasons.

E3.12.4.2. The index shall be maintained at selected permanent locations throughout the United States. This ensures reasonable availability to applicants at least 30 days before a traveling panel review. A list of these locations shall be published in the Federal Register by the Department of the Army. The index shall also be made available at sites selected for traveling panels or hearing examinations for such periods as the DRB or a hearing examiner is present and in operation. An applicant who has requested a traveling panel review or a hearing examination shall be advised in the notice of such review of the permanent index locations.

E3.12.4.3. The Armed Forces Discharge Review/Correction Board Reading Room shall publish indexes quarterly for all DRBs. All DRBs shall be responsible for the timely submission to the reading room of individual case information required for update of the indexes. In addition, all DRBs shall be responsible for submission of new index categories based upon published changes in policy, procedures, or standards. These indexes shall be available for public inspection or purchase (or both) at the Reading Room. When the DRB has accepted an application, information concerning the availability of the index shall be provided in the DRB's response to the application.

E3.12.4.4. Copies of decisional documents will be provided to individuals or organizations outside the NCR in response to written requests for such documents. Although the Reading Room shall try to make timely responses to such requests, certain

factors such as the length of a request, the volume of other pending requests, and the impact of other responsibilities of the staff assigned to such duties may cause some delays. A fee may be charged for such documents under appropriate DoD and Department of the Army directives and regulations. The manual that accompanies the index of decisions shall notify the public that if an applicant indicates that a review is scheduled for a specific date, an effort will be made to provide requested decisional documents before that date. The individual or organization will be advised if that cannot be accomplished.

E3.12.4.5. Correspondence relating to matters under the cognizance of the Reading Room (including requests for purchase of indexes) shall be addressed to:

DA Military Review Boards Agency
Attention: SFBA (Reading Room)
Room 1E520
The Pentagon
Washington, DC 20310

E3.13. PRIVACY ACT INFORMATION

Information protected under the Privacy Act is involved in the discharge review functions. The provisions of DoD Directive 5400.11 (reference (i)) shall be observed throughout the processing of a request for review of discharge or dismissal.

E3.14. INFORMATION REQUIREMENT

Each Military Department shall provide the Deputy Assistant Secretary of Defense (Military Personnel and Force Management) DASD(MP&FM), Office of the ASD(MRA&L), with a semiannual report of discharge review actions in accordance with enclosure 6.

E4. ENCLOSURE 4

DISCHARGE REVIEW STANDARDS

E4.1. OBJECTIVE OF REVIEW

The objective of a discharge review is to examine the propriety and equity of the applicant's discharge and to effect changes, if necessary. The standards of review and the underlying factors that aid in determining whether the standards are met shall be historically consistent with criteria for determining honorable service. No factors shall be established that require automatic change or denial of a change in discharge. Neither a DRB nor the Secretary of the Military Department concerned shall be bound by any methodology of weighing of the factors in reaching a determination. In each case, the DRB or the Secretary of the Military Department concerned shall give full, fair, and impartial considerations to all applicable factors before reaching a decision. An applicant may not receive a less favorable discharge than that issued at the time of separation. This does not preclude correction of clerical errors.

E4.2. PROPRIETY

E4.2.1. A discharge shall be deemed proper unless, in the course of discharge review, it is determined that:

E4.2.1.1. There exists an error of fact, law, procedure, or discretion associated with the discharge at the time of issuance; and that the rights of the applicant were prejudiced thereby (such error shall constitute prejudicial error if there is substantial doubt that the discharge would have remained the same if the error had not been made); or

E4.2.1.2. A change in policy by the Military Service of which the applicant was a member, made expressly retroactive to the type of discharge under consideration, requires a change in the discharge.

E4.2.2. When a record associated with the discharge at the time of issuance involves a matter in which the primary responsibility for corrective action rests with another organization (for example, another Board, Agency, or court), the DRB will recognize an error only to the extent that the error has been corrected by the organization with primary responsibility for correcting the record.

E4.2.3. The primary function of the DRB is to exercise its discretion on issues of equity by reviewing the individual merits of each application on a case-by-case basis. Prior decisions in which the DRB exercised its discretion to change a discharge based on issues of equity (including the factors cited in such decisions or the weight given to factors in such decisions) do not bind the DRB in its review of subsequent cases because no two cases present the same issues of equity.

E4.2.4. The following applies to applicants who received less than fully Honorable administrative discharges because of their civilian misconduct while in an inactive Reserve component and who were discharged or had their discharge reviewed on or after April 20, 1971: the DRB shall either recharacterize the discharge to Honorable without any additional proceedings or additional proceedings shall be conducted in accordance with the Court's Order of December 3, 1981, in Wood v. Secretary of Defense (reference (k)) to determine whether proper grounds exist for the issuance of a less than Honorable Discharge, taking into account that:

E4.2.4.1. An Other than Honorable (formerly undesirable) Discharge for an inactive Reservist can only be based upon civilian misconduct found to have affected directly the performance of military duties;

E4.2.4.2. A General Discharge for an inactive Reservist can only be based upon civilian misconduct found to have had an adverse impact on the overall effectiveness of the military, including military morale and efficiency.

E4.3. EQUITY

A discharge shall be deemed to be equitable unless:

E4.3.1. In the course of a discharge review, it is determined that the policies and procedures under which the applicant was discharged differ in material respects from policies and procedures currently applicable on a Service-wide basis to discharges of the type under consideration provided that:

E4.3.1.1. Current policies or procedures represent a substantial enhancement of the rights afforded a respondent in such proceedings; and

E4.3.1.2. There is substantial doubt that the applicant would have received the same discharge if relevant current policies and procedures had been available to the applicant at the time of the discharge proceedings under consideration.

E4.3.2. At the time of issuance, the discharge was inconsistent with standards of discipline in the Military Service of which the applicant was a member.

E4.3.3. In the course of a discharge review, it is determined that relief is warranted based upon consideration of the applicant's service record and other evidence presented to the DRB viewed in conjunction with the factors listed in this subparagraph and the regulations under which the applicant was discharged, even though the discharge was determined to have been otherwise equitable and proper at the time of issuance. Areas of consideration include, but are not limited to:

E4.3.3.1. Quality of service, as evidenced by factors such as:

E4.3.3.1.1. Service history, including date of enlistment, period of enlistment, highest rank achieved, conduct or efficiency ratings (numerical or narrative);

E4.3.3.1.2. Awards and decorations;

E4.3.3.1.3. Letters of commendation or reprimand;

E4.3.3.1.4. Combat service;

E4.3.3.1.5. Wounds received in action;

E4.3.3.1.6. Records of promotions and demotions;

E4.3.3.1.7. Level of responsibility at which the applicant served;

E4.3.3.1.8. Other acts of merit that may not have resulted in a formal recognition through an award or commendation;

E4.3.3.1.9. Length of service during the service period which is the subject of the discharge review;

E4.3.3.1.10. Prior Military Service and type of discharge received or outstanding postservice conduct to the extent that such matters provide a basis for a more thorough understanding of the performance of the applicant during the period of service which is the subject of the discharge review;

E4.3.3.1.11. Convictions by court-martial;

E4.3.3.1.12. Records of nonjudicial punishment;

E4.3.3.1.13. Convictions by civil authorities while a member of the Service, reflected in the discharge proceedings or otherwise noted in Military Service records;

E4.3.3.1.14. Records of periods of unauthorized absence;

E4.3.3.1.15. Records relating to a discharge instead of court-martial.

E4.3.3.2. Capability to serve, as evidenced by factors such as:

E4.3.3.2.1. Total capabilities. This includes an evaluation of matters, such as age, educational level, and aptitude scores. Consideration may also be given whether the individual met normal military standards of acceptability for Military Service and similar indicators of an individual's ability to serve satisfactorily, as well as ability to adjust to Military Service.

E4.3.3.2.2. Family and Personal Problems. This includes matters in extenuation or mitigation of the reason for discharge that may have affected the applicant's ability to serve satisfactorily.

E4.3.3.2.3. Arbitrary or capricious action. This includes actions by individuals in authority that constitute a clear abuse of such authority and that, although not amounting to prejudicial error, may have contributed to the decision to discharge or to the characterization of service.

E4.3.3.2.4. Discrimination. This includes unauthorized acts as documented by records or other evidence.

E5. ENCLOSURE 5

COMPLAINTS CONCERNING DECISIONAL DOCUMENTS AND INDEX

E5.1. GENERAL

E5.1.1. The procedures in this enclosure are established for the sole purpose of ensuring that decisional documents and index entries issued by the DRBs of the Military Departments comply with the decisional document and index entry principles of this Directive.

E5.1.2. This enclosure may be modified or supplemented by the DASD(MP&FM).

E5.1.3. The following persons may submit complaints:

E5.1.3.1. A former member of the Armed Forces (or the former member's counsel) with respect to the decisional document issued in the former member's own case; and

E5.1.3.2. A former member of the Armed Forces (or the former member's counsel) who states that correction of the decisional document will assist the former member in preparing for an administrative or judicial proceeding in which the former member's own discharge will be at issue.

E5.1.4. The Department of Defense is committed to processing of complaints within the priorities and processing goals set forth in subparagraph E5.4.1.3., below. This commitment, however, is conditioned upon reasonable use of the complaint process under the following considerations. The DRBs were established for the benefit of former members of the Armed Forces. The complaint process can aid such persons most effectively if it is used by former members of the Armed Forces when necessary to obtain correction of their own decisional documents or to prepare for discharge reviews. If a substantial number of complaints submitted by others interferes with the ability of the DRBs to process applications for discharge review in a timely fashion, the Department of Defense will adjust the processing goals to ensure that the system operates to the primary advantage of applicants.

E5.1.5. The DASD(MP&FM) is the final authority with respect to action on such correspondence.

E5.2. THE JOINT SERVICE REVIEW ACTIVITY (JSRA)

A three member JSRA consisting of one judge advocate from each Military Department shall advise the DASD(MP&FM). The operations of the JSRA shall be coordinated by a full-time administrative director, who shall serve as recorder during meetings of the JSRA. The members and the administrative director shall serve at the direction of the DASD(MP&FM).

E5.3. CLASSIFICATION AND CONTROL OF CORRESPONDENCE

E5.3.1. Address of the JSRA. Correspondence with the OSD concerning decisional documents or index entries issued by the DRBs shall be addressed as follows:

Joint Service Review Activity
OASD(MRA&L) (MP&FM)
The Pentagon
Washington, DC 20301

E5.3.2. Docketing. All such correspondence shall be controlled by the administrative director through the use of a uniform docketing procedure.

E5.3.3. Classification. Correspondence shall be reviewed by the administrative director and categorized either as a complaint or an inquiry in accordance with the following:

E5.3.3.1. Complaints. A complaint is any correspondence in which it is alleged that a decisional document issued by a DRB or SRA contains a specifically identified violation of the Stipulation of Dismissal, Settlement Agreement, or related Orders in the Urban Law case (reference (1)) or the decisional document or index entry principles of this Directive. A complainant who alleges error with respect to a decisional document issued to another person is encouraged to set forth specifically the grounds for determining that a reasonable person familiar with the discharge review process can not understand the basis for the decision. See subparagraph E5.4.1.1.2., below.

E5.3.3.2. Inquiries. An inquiry is any correspondence other than a complaint.

E5.4. REVIEW OF COMPLAINTS

E5.4.1. Guidance. The following guidance applies to review of complaints:

E5.4.1.1. Standards. Complaints shall be considered under the following standards:

E5.4.1.1.1. The applicant's case. A complaint by an applicant with respect to the decisional document issued in the applicant's own discharge review shall be considered under the Stipulation of Dismissal in the Urban Law case (reference (1)) and other decisional document requirements applicable at the time the document was issued, including those contained in the Settlement Agreement and related Orders (reference (1)), subject to any limitations set forth therein with respect to dates of applicability. If the authority empowered to take corrective action has a reasonable doubt whether a decisional document meets applicable requirements of the Urban Law case (reference (1)) or other applicable rules, the complaint shall be resolved in the applicant's favor.

E5.4.1.1.2. Other cases. With respect to all other complaints, the standard shall be whether a reasonable person familiar with the discharge review process can understand the basis for the decision, including the disposition of issues raised by the applicant. This standard is designed to ensure that the complaint process is not burdened with the need to correct minor errors in the preparation of decisional documents.

E5.4.1.2. Use of DD Form 293. With respect to any decisional document issued on or after November 27, 1982, a complaint alleging failure of the DRB to address adequately matter not submitted on DD Form 293 or expressly incorporated therein will be resolved in the complainant's favor only if the failure to address the issue was arbitrary, capricious, or an abuse of discretion.

E5.4.1.3. Scope of review. When a complaint concerns a specific issue in the applicant's own discharge review, the complaint review process shall involve a review of all the evidence that was before the DRB or SRA, including the testimony and written submissions of the applicant, to determine whether the issue was submitted, and if so, whether it was addressed adequately with respect to the Stipulation of Dismissal, Settlement Agreement, or related Orders in the Urban Law case (reference (1)) and other applicable provisions of this Directive. With respect to all other complaints about specific issues, the complaint review process may be based solely on the decisional document, except when the complainant demonstrates that facts present in

the review in question raise a reasonable likelihood of a violation of applicable provisions of the Stipulation of Dismissal and a reasonable person, familiar with the discharge review process, could resolve the complaint only after a review of the evidence that was before the DRB.

E5.4.1.4. Allegations pertaining to an applicant's submission. The following additional requirements apply to complaints about modification of an applicant's issue or the failure to list or address an applicant's issue:

E5.4.1.4.1. When the complaint is submitted by the applicant, and the record of the hearing is ambiguous on the question whether there was a meeting of minds between the applicant and the DRB as to modification or omission of the issue, the ambiguity will be resolved in favor of the applicant.

E5.4.1.4.2. When the complaint is submitted by a person other than the applicant, it must set forth facts (other than the mere omission or modification of an issue) demonstrating a reasonable likelihood that the issue was omitted or modified without the applicant's consent.

E5.4.1.4.3. When the complaint is rejected on the basis of the presumption of regularity, the response to the complaint must set forth the reasons why the evidence submitted by the complainant was not sufficient to overcome the presumption.

E5.4.1.4.4. With respect to decisional documents issued on or after the effective date of the amendments to enclosure 3, any change in wording of an applicant's issue which is effected in violation of the principles set forth in subparagraph E3.1.5.2. of enclosure 3 constitutes an error requiring corrective action. With respect to a decisional document issued before that date, corrective action will be taken only when there has been a complaint by the applicant or counsel, with respect to the applicant's own decisional document and it is determined that the wording was changed or the issue was omitted without the applicant's consent.

E5.4.1.4.5. If there are references in the decisional document to matters not raised by the applicant and not otherwise relied upon in the decision, there is no requirement under the Urban Law case (reference (1)) that such matters be accompanied by a statement of findings, conclusions, or reasons. For example, when the DRB discusses an aspect of the service record not raised as an issue by the applicant, and the issue is not a basis for the DRB's decision, the DRB is not required to discuss the reasons for declining to list that aspect of the service record as an issue.

E5.4.1.5. Guidance as to other types of complaints. The following guidance governs other specified types of complaints:

E5.4.1.5.1. The Stipulation of Dismissal (reference (1)) requires only that those facts that are essential to the decision be listed in the decisional document. The requirement for listing specified facts from the military record was not established until March 29, 1978, in DoD Directive 1332.28. Decisional documents issued prior to that date are sufficient if they meet the requirements of the Stipulation.

E5.4.1.5.2. When an applicant submits a brief that contains material in support of a proposed conclusion on an issue, the DRB is not required to address each aspect of the supporting material in the brief. However, the decisional document should permit the applicant to understand the DRB's position on the issue and provide reviewing authorities with an explanation that is sufficient to permit review of the DRB's decision. When an applicant submits specific issues and later makes a statement before the DRB that contains matter in support of that issue, it is not necessary to list such supporting matter as a separate issue.

E5.4.1.5.3. For all decisional documents issued before November 27, 1982, failure to respond to an issue raised by an applicant constitutes error unless it reasonably may be inferred from the record that the DRB response relied on one of the exceptions listed in enclosure 3, subparagraph E3.4.3.2., subparagraphs E3.5.3.2.3.3. through E3.5.3.2.3.4., and subparagraphs E3.5.6.2.3.3. through E3.5.6.2.3.4. If the decisional document supports a basis for not addressing an issue raised by the applicant (for example, if it is apparent that resolving the issue in the applicant's favor would not warrant an upgrade), there is no requirement in the Stipulation of Dismissal (reference (1)) that the decisional document explain why the DRB did not address the issue. With respect to decisional documents issued on or after November 27, 1982, a response shall be prepared in accordance with the decisional document principles set forth in enclosure 3.

E5.4.1.5.4. When a case is reviewed upon request of an applicant, and the DRB upgrades the discharge to "General," the DRB must provide reasons why it did not upgrade to "Honorable" unless the applicant expressly requests lesser relief. This requirement applies to all requests for corrective action submitted by an applicant with respect to his or her decisional document. In all other cases, this requirement applies to decisional documents issued on or after November 9, 1978. When the DRB upgrades to General, its explanation for not upgrading to Honorable may consist of reference to adverse matter from the applicant's military record. When a discharge is upgraded to General in a review on the DRB's own motion, there is no requirement to explain why the discharge was not upgraded to Honorable.

E5.4.1.5.5. There is no requirement under the Stipulation of Dismissal (reference (1)) to provide reasons for uncontested findings. The foregoing applies to decisional documents issued before November 27, 1982. With respect to decisional documents issued on or after that date, the following guidance applies with respect to an uncontested issue of fact that forms the basis for a grant or denial of a change in discharge: the decisional document shall list the specific source of information relied upon in reaching the conclusion, except when the information is listed in the portion of the decisional document that summarizes the service record.

E5.4.1.5.6. The requirements of enclosure 3, subparagraphs E3.5.3.2.2.2. and E3.5.6.2.2.2. with respect to explaining use of the presumption of regularity apply only to decisional documents issued on or after November 27, 1982. When a complaint concerning a decisional document issued before that date addresses the adequacy of the DRB's use of the presumption of regularity, or words having a similar import, corrective action will be required only if a reasonable person familiar with the discharge review process can not understand the basis for relying on the presumption.

E5.4.1.5.7. When the DRB balances mitigating factors against aggravating factors as the reason for a conclusion, the Stipulation of Dismissal (reference (1)) does not require the statement of reasons to set forth the specific factors that were balanced if such factors are otherwise apparent on the face of the decisional document. The foregoing applies to decisional documents prepared before November 27, 1982. With respect to decisional documents prepared after that date, the statements addressing decisional issues in such a case will list or refer to the factors supporting the conclusion in accordance with enclosure 3, subparagraph E3.5.6.2.

E5.4.1.6. Documents that were the subject of a prior complaint. The following applies to a complaint concerning a decisional document that has been the subject of prior complaints:

E5.4.1.6.1. If the complaint concerns a decisional document that was the subject of a prior complaint in which action was completed, the complainant will be informed of the substance and disposition of the prior complaint, and will be further informed that no additional action will be taken unless the complainant within 30 days demonstrates that the prior disposition did not produce a decisional document that comports with the requirements of subparagraph E5.4.1.1.1.

E5.4.1.6.2. If the complaint concerns a decisional document that is the subject of a pending complaint, the complainant will be informed that he or she will be provided with the results of the pending complaint.

E5.4.1.6.3. These limitations do not apply to the initial complaint submitted on or after the effective date of the amendments to this enclosure by an applicant with respect to his or her own decisional document.

E5.4.2. Duties of the administrative director. The administrative director shall take the following actions:

E5.4.2.1. Acknowledge receipt of the complaint;

E5.4.2.2. Assign a docket number and note the date of receipt; and

E5.4.2.3. Forward the complaint to the Military Department concerned, except that the case may be forwarded directly to the DASD(MP&FM) when the administrative director makes an initial determination that corrective action is not required.

E5.4.3. Administrative processing. The following guidance applies to administrative processing of complaints:

E5.4.3.1. Complaints normally shall be processed on a first-in/first-out basis, subject to the availability of records, pending discharge review actions, and the following priorities:

E5.4.3.1.1. The first priority category consists of cases in which:

E5.4.3.1.1.1. There is a pending discharge review and the complainant is the applicant; and

E5.4.3.1.1.2. The complainant sets forth the relevance of the complaint to the complainant's pending discharge review application.

E5.4.3.1.2. The second priority category consists of requests for correction of the decisional document in the complainant's own discharge review case.

E5.4.3.1.3. The third priority category consists of complaints submitted by former members of the Armed Forces (or their counsel) who state that the complaint is submitted to assist the former member's submission of an application for review.

E5.4.3.1.4. The fourth priority category consists of other complaints in which the complainant demonstrates that correction of the decisional document will substantially enhance the ability of applicants to present a significant issue to the DRBs.

E5.4.3.1.5. The fifth priority category consists of all other cases.

E5.4.3.2. Complainants who request consideration in a priority category shall set forth in the complaint the facts that give rise to the claim of placement in the requested category. If the complaint is relevant to a pending discharge review in which the complainant is applicant or counsel, the scheduled date of the review should be specified.

E5.4.3.3. The administrative director is responsible for monitoring compliance with the following processing goals:

E5.4.3.3.1. The administrative director normally shall forward correspondence to the Military Department concerned within 3 days after the date of receipt specified in the docket number. Correspondence forwarded directly to the DASD(MP&FM) under subparagraph E5.4.2.3., above, normally shall be transmitted within 7 days after the date of receipt.

E5.4.3.3.2. The Military Department normally shall request the necessary records within 5-working days after the date of receipt from the administrative director. The Military Department normally shall complete action under paragraph E5.4.4. with 45 days after receipt of all necessary records. If action by the Military Department is required under paragraph E5.4.9., normally it shall be completed within 45 days after action is taken by the DASD(MP&FM).

E5.4.3.3.3. The JSRA normally shall complete action under paragraph E5.4.7. at the first monthly meeting held during any period commencing 10 days after the administrative director receives the action of the Military Department under paragraph E5.4.5.

E5.4.3.3.4. The DASD(MP&FM) normally shall complete action under paragraph E5.4.8. within 30 days after action is taken by the JSRA under paragraph E5.4.7. or by the administrative director under subparagraph E5.4.2.3.

E5.4.3.3.5. If action is not completed within the overall processing goals specified in this paragraph, the complainant shall be notified of the reason for the delay by the administrative director and shall be provided with an approximate date for completion of the action.

E5.4.3.4. If complaints are submitted in any 30-day period with respect to more than 50 decisional documents, the administrative director shall adjust the processing goals in light of the number of complaints and discharge review applications pending before the DRBs.

E5.4.3.5. At the end of each month, the administrative director shall send each Military Department a list of complaints, if any, in which action has not been completed within 60 days of the docket date. The Military Department shall inform the administrative director of the status of each case.

E5.4.4. Review of complaints by the Military Departments. The Military Department shall review the complaint under the following guidance:

E5.4.4.1. Rejection of complaint. If the Military Department determines that all the allegations contained in the complaint are not specific or have no merit, it shall address the allegations using the format at attachment 1 (Review of Complaint).

E5.4.4.2. Partial agreement. If the Military Department determines that some of the allegations contained in the complaint are not specific or have no merit and that some of the allegations contained in the complaint have merit, it shall address the allegations using the format at attachment E5.A1. and its DRB shall take appropriate corrective action in accordance with subparagraph E5.4.4.5.

E5.4.4.3. Full agreement. If the Military Department determines that all of the allegations contained in the complaint have merit, its DRB shall take appropriate corrective action in accordance with subparagraph E5.4.4.5.

E5.4.4.4. Other defects. If, during the course of its review, the Military Department notes any other defects in the decisional document or index entries (under the applicable requirements of the Urban Law case (reference (1)) or under this Directive), the DRB shall take appropriate corrective action under subparagraph E5.4.4.5. This does not establish a requirement for the Military Department to review a

complaint for any purpose other than to determine whether the allegations contained in the complaint are specific and have merit; rather, it simply provides a format for the Military Department to address other defects noted during the course of processing the complaint.

E5.4.4.5. Appropriate corrective action. The following procedures govern appropriate corrective action:

E5.4.4.5.1. If a complaint concerns the decisional document in the complainant's own discharge review case, appropriate corrective action consists of amending the decisional document or providing the complainant with an opportunity for a new discharge review. An amended decisional document shall be provided if the applicant requests that form of corrective action.

E5.4.4.5.2. If a complaint concerns a decisional document involving an initial record review under the Special Discharge Review Program or the P. L. 95-126 (reference (c)) re-review program, appropriate corrective action consists of:

E5.4.4.5.2.1. Amending the decisional document; or

E5.4.4.5.2.2. Notifying the applicant and counsel, if any, of the opportunity to obtain a priority review using the letter provided at attachment E5.A6. When the DRB takes corrective action under this provision by amending a decisional document, it shall notify the applicant and counsel, if any, of the opportunity to request a de novo review under the Special Discharge Review Program or under P. L. 95-126 (reference (c)) re-review program, as appropriate.

E5.4.4.5.3. When corrective action is taken with respect to a decisional document in cases prepared under P. L. 95-126 (reference (c)), the DRB must address issues previously raised by the DRB or the applicant during review of the same case during the SDRP only insofar as required by the following guidance:

E5.4.4.5.3.1. When the DRB bases its decision upon issues previously considered during the SDRP, the new decisional document under P. L. 95-126 (reference (c)) must address those issues;

E5.4.4.5.3.2. If, during consideration of the case under P. L. 95-126 (reference (c)), the applicant presents issues previously considered during the SDRP, the new decisional document must address those issues; and

E5.4.4.5.3.3. If a decisional document concerning an initial record review under reference (c) is otherwise defective and corrective action is taken after a request by the applicant for a priority review in response to the letter at attachment E5.A6., the new decisional document shall address all issues previously raised by the applicant during the SDRP.

E5.4.4.5.4. Except for cases falling under subparagraph E5.4.4.5.2., if a complaint concerns a decisional document in which the applicant received an Honorable Discharge and the full relief requested, if any, with respect to the reason for discharge, appropriate corrective action consists of amending the decisional document.

E5.4.4.5.5. In all other cases, appropriate corrective action consists of amending the decisional document or providing the applicant with the opportunity for a new review, except that an amended decisional document shall be provided when the complainant expressly requests that form of corrective action.

E5.4.4.6. Amended decisional documents. One that reflects a determination by a DRB panel (or the SRA) as to what the DRB panel (or SRA) that prepared the defective decisional document would have entered on the decisional document to support its decision in this case.

E5.4.4.6.1. The action of the amending authority does not necessarily reflect substantive agreement with the decision of the original DRB panel (or SRA) on the merits of the case.

E5.4.4.6.2. A corrected decisional document created by amending a decisional document in response to a complaint will be based upon the complete record before the DRB (or the SRA) at the time of the original defective statement was issued, including, if available, a transcript, tape recording, videotape or other record of a hearing, if any. The new decisional document will be indexed under categories relevant to the new statements.

E5.4.4.6.3. When an amended decisional document is required under subparagraph E5.4.4.5.1. or E5.4.4.5.4. and the necessary records cannot be located, a notation to that effect will be made on the decisional document, and the applicant and counsel, if any, will be afforded an opportunity for a new review, and the complainant will be informed of the action.

E5.4.4.6.4. When an amended decisional document is requested under subparagraph E5.4.4.5.3. and the necessary records cannot be located, a notation to that effect will be made on the decisional document, and the complainant will be informed that the situation precludes further action.

E5.4.4.7. Time limit for requesting a new review. An applicant who is afforded an opportunity to request a new review may do so within 45 days.

E5.4.4.8. Interim notification. When the Military Department determines that some or all of the allegations contained in the complaint are not specific or have no merit but its DRB takes corrective action under subparagraphs E5.4.4.2. or E5.4.4.4., above, the DRB's notification to the applicant and counsel, if any, and to the complainant, if other than the applicant or counsel, should include the following or similar wording: "This is in partial response to (your)/(a) complaint to the Office of the Assistant Secretary of Defense (Manpower, Reserve Affairs, and Logistics) dated _____ concerning _____ Discharge Review Board decisional document _____. A final response to (your)/(the) complaint, which has been returned to the Office of the Assistant Secretary of Defense (Manpower, Reserve Affairs, and Logistics) for further review, will be provided to you in the near future."

E5.4.4.9. Final notification. When the Discharge Review Board takes corrective action under subparagraph E5.4.4.3. and paragraph E5.4.9., its notification to the applicant and counsel, if any, and to the complainant, if other, than the applicant or counsel, should include the following or similar wording: "This is in response to (your)/(a) complaint to the Office of the Assistant Secretary of Defense (Manpower, Reserve Affairs, and Logistics) dated _____ concerning _____ Discharge Review Board decisional document _____."

E5.4.5. Transmittal to the administrative director. The Military Department shall return the complaint to the administrative Director with a copy of the decisional document and, when applicable, any of the following documents:

E5.4.5.1. The "Review of Complaint."

E5.4.5.2. A copy of the amendment to the decisional document and the accompanying transmittal letter or letters to the applicant and counsel, if any, and to the complainant, if other than the applicant or counsel.

E5.4.5.3. A copy of the notification to the applicant and counsel, if any, of the opportunity to request a new review, and a copy of the notification to the complainant, if other than the applicant or counsel, that the applicant has been authorized a new review.

E5.4.6. Review by the administrative director. The administrative director shall review the complaint and accompanying documents to ensure the following:

E5.4.6.1. If the Military Department determined that any of the allegations contained in the complaint are not specific or have no merit, the JSRA shall review the complaint and accompanying documents. The JSRA shall address the allegations using the format at attachment E5.A2. (Review of and Recommended Action on Complaint) and shall note any other defects in the decisional document or index entries not previously noted by the Military Department. This does not establish a requirement for the JSRA to review such complaints for any purpose other than to address the allegations contained in the complaint; rather, it simply provides a format for the JSRA to address other defects noted in the course of processing the complaint.

E5.4.6.2. If the Military Department determined that all of the allegations contained in the complaint have merit and its DRB amended the decisional document, the amended decisional document shall be subject to review by the JSRA on a sample basis each quarter using the format at attachment E5.A3. (Review of any Recommendation on Amended Decisional Document).

E5.4.6.3. If the Military Department determined that all of the allegations contained in the complaint have merit and its DRB notified the applicant and counsel, if any, of the opportunity to request a new review, review of such corrective action is not required.

E5.4.7. Review by the JSRA. The JSRA shall meet for the purpose of conducting the reviews required in subparagraphs E5.4.6.1. and E5.4.6.2., above, and E5.4.9.3.1., below. The administrative director shall call meetings once a month, if necessary, or more frequently depending upon the number of matters before the JSRA. Matters before the JSRA shall be presented to the members by the recorder. Each member shall have one vote in determining matters before the JSRA, a majority vote of the members determining all matters. Determinations of the JSRA shall be reported to the DASD(MP&FM) as JSRA recommendations using the prescribed format. If a JSRA recommendation is not unanimous, the minority member may prepare a separate recommendation for consideration by the DASD(MP&FM) using the same format. Alternatively, the minority member may indicate "dissent" next to his signature on the JSRA recommendation.

E5.4.8. Review by the DASD(MP&FM). The DASD(MP&FM) shall review all recommendations of the JSRA and the administrative director as follows:

E5.4.8.1. The DASD(MP&FM) shall review complaints using the format at Attachment E5.A4. (Review of and Action on Complaint). The DASD(MP&FM) is the final authority in determining whether the allegations contained in a complaint are specific and have merit. If the DASD (MP&FM) determines that no further action by the Military Department is warranted, the complainant and the Military Department shall be so informed. If the DASD(MP&FM) determines that further action by the Military Department is required, the Military Department shall be directed to ensure that appropriate corrective action is taken by its DRB and the complainant shall be provided an appropriate interim response.

E5.4.8.2. The DASD(MP&FM) shall review amended decisional documents using the format at attachment E5.A5. (Review of and Action on Amended Decisional Document). The DASD(MP&FM) is the final authority in determining whether an amended decisional document complies with applicable requirements of the Urban Law case (reference (1)) and, when applicable, this Directive. If the DASD(MP&FM) determines that no further corrective action by the Military Department is warranted, the Military Department shall be so informed. If the DASD(MP&FM) determines that further corrective action by the Military Department is required, the Military Department shall be directed to ensure that appropriate corrective action is taken by its DRB.

E5.4.8.3. It is noted that any violation of applicable requirements of the Urban Law case (reference (1)) is also a violation of this Directive. However, certain requirements under this Directive are not requirements under the Urban Law case. If the allegations contained in a complaint are determined to have merit or if an amended decisional document is determined to be defective on the basis of one of these additional requirements under this Directive, the DASD(MP&FM) determination shall reflect this fact.

E5.4.9. Further action by the Military Department

E5.4.9.1. With respect to a determination by the DASD(MP&FM) that further action by the Military Department is required, its DRB shall take appropriate corrective action in accordance with paragraph E5.4.4.

E5.4.9.2. The Military Department shall provide the administrative director with the following documents when relevant to corrective action taken in accordance with paragraph E5.4.4., above:

E5.4.9.2.1. A copy of the amendment to the decisional document and the accompanying transmittal letter or letters to the applicant and counsel, if any, and to the complainant, if other than the applicant or counsel.

E5.4.9.2.2. A copy of the notification to the applicant and counsel, if any, of the opportunity to request a new review, and a copy of the notification to the complainant, if other than the applicant or counsel, that the applicant has been authorized a new review.

E5.4.9.3. The administrative director shall review the documents relevant to corrective action taken in accordance with paragraph E5.4.4., above, and ensure the following:

E5.4.9.3.1. If the DRB amended the decisional document, the amended decisional document shall be subject to review by the JSRA on a sample basis each quarter using the format at attachment E5.A3. (Review of and Recommended Action on Amended Decisional Document).

E5.4.9.3.2. If the DRB notified the applicant and counsel, if any, of the opportunity to request a new review, review of such corrective action is not required.

E5.4.10. Documents required by the JSRA or DASD(MP&FM). Upon request, the Military Department shall provide the administrative director with other documents required by the JSRA or the DASD(MP&FM) in the conduct of their reviews.

E5.5. RESPONSES TO INQUIRIES

The following procedures shall be used in processing inquiries:

E5.5.1. The administrative director shall assign a docket number to the inquiry.

E5.5.2. The administrative director shall forward the inquiry to the Military Department concerned.

E5.5.3. The Military Department shall prepare a response to the inquiry and provide the administrative director with a copy of the response.

E5.5.4. The Military Department's response shall include the following or similar wording: "This is in response to your inquiry to the Office of the Assistant Secretary of Defense (Manpower, Reserve Affairs, and Logistics) dated _____ concerning _____."

E5.6. INDEXING

The DRB concerned shall reindex all amended decisional documents and shall provide copies of the amendments to the decisional documents to the Armed Forces Discharge Review/Correction Board Reading Room.

E5.7. DISPOSITION OF DOCUMENTS

The administrative director is responsible for the disposition of all Military Department, DRB, JSRA, and DASD(MP&FM) documents relevant to processing complaints and inquiries.

E5.8. REFERRAL BY THE GENERAL COUNSEL, DEPARTMENT OF DEFENSE

The Stipulation of Dismissal (reference (1)) permits Urban Law plaintiffs to submit complaints to the General Counsel, DoD, for comment. The General Counsel, DoD, may refer such complaints to the Military Department concerned or to the JSRA for initial comment.

E5.9. DECISIONAL DOCUMENT AND INDEX ENTRY PRINCIPLES

The DASD(MP&FM) shall identify significant principles concerning the preparation of decisional documents and index entries as derived from decisions under this section and other opinions of the Office of General Counsel, DoD. This review shall be completed not later than October 1 and April 1 of each year, or more frequently if deemed appropriate by the DASD(MP&FM). The significant principles identified in the review shall be coordinated as proposed as amendments to the enclosures to this Directive.

E5.10. IMPLEMENTATION OF AMENDMENTS

The following governs the processing of any correspondence that is docketed prior to the effective date of amendments to this enclosure except as otherwise provided in such amendments:

E5.10.1. Any further action on the correspondence shall be taken in accordance with the amendments; and

E5.10.2. No revision of any action taken prior to the effective date of such amendments is required.

Attachments - 6

- E5.A1. Review of Complaint
- E5.A2. Review of the Joint Service Review Activity
- E5.A3. Review of Amended Decisional Document (Quarterly Review)
- E5.A4. Review of Complaint (DASD(MP&FM))
- E5.A5. Review of Amended Decisional Document (DASD(MP&FM))
- E5.A6. Review of Complaint Offering Priority Review (DASD(MP&FM))

E5.A1. ATTACHMENT 1 TO ENCLOSURE 5

REVIEW OF COMPLAINT

REVIEW OF COMPLAINT

Military Department:

Decisional Document Number:

Name of Complainant:

Docket Number:

Date of this Review:

1. Specific allegation(s) noted:
2. With respect in support of the conclusion, enter the following information:
 - a. Conclusion whether corrective action is required.
 - b. Reasons in support of the conclusion, including findings of fact upon which the conclusion is based.
3. Other defects noted in the decisional document or index entries:

(AUTHENTICATION)

E5.A2. ATTACHMENT 2 TO ENCLOSURE 5

JOINT SERVICE REVIEW ACTIVITY
OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS
REVIEW OF THE JOINT SERVICE REVIEW ACTIVITY)

JOINT SERVICE REVIEW ACTIVITY

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS)

Review by the Joint Service Review Activity

Military Department:

Decisional Document Number:

Name of Complainant:

Name of Applicant:

Docket Number:

Date of this Review:

1. The Military Department's "Review of Complaint" is attached as enclosure 1.
2. Specific Allegations: See Part 1 of Military Department's "Review of Complaint" (enclosure 1).
3. Specific allegation(s) not noted by the Military Department:
4. With respect to each allegation, enter the following information:
 - a. Conclusion as to whether corrective action is required.
 - b. Reasons in support of the conclusion, including findings of fact upon which conclusion is based.

NOTE: If JSRA agrees with the Military Departments, the JSRA may respond by entering a statement of adoption.

5. Other defects in the decisional document or index entries not noted by the Military Departments:

6. Recommendation:

[] The complainant and the Military Department should be informed that no further action on the complaint is warranted.

[] The Military Department should be directed to take corrective action consistent with the above comments.

Army Member, JSRA

Navy Member, JSRA

Air Force Member, JSRA

Recorder, JSRA

E5.A3. ATTACHMENT 3 TO ENCLOSURE 5

JOINT SERVICE REVIEW ACTIVITY
OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS)
REVIEW OF AMENDED DECISIONAL DOCUMENT (QUARTERLY REVIEW)

JOINT SERVICE REVIEW ACTIVITY

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS)

Review of Amended Decisional Document (Quarterly Review)

Military Department:

Decisional Document Number:

Name of Complainant:

Name of Applicant:

Docket Number:

Date of this Review:

Recommendation:

- [] The amended decisional document complies with the requirements of the Stipulation of Dismissal and, when applicable, DoD Directive 1332.28. The Military Department should be informed that no further corrective action is warranted.
- [] The amended decisional document does not comply with the Stipulation of Dismissal or DoD Directive 1332.28 as noted herein. The Military Department should be directed to ensure that corrective action consistent with the defects noted is taken by its Discharge Review Board.

Army Member, JSRA

Navy Member, JSRA

Air Force Member, JSRA

Recorder, JSRA

<u>YES</u>	<u>NO</u>	<u>NA</u>	<u>ITEM</u>	<u>SOURCE</u>
[]	[]		1. Date of Discharge	1. DoD Directive 1332.28, enclosure 3, subsection H.1.; Stipulation (Jan. 31, 1977) para 5.A.(1)(d)(i) (reference (1))
[]	[]		a. Date of discharge	
[]	[]		b. Character of discharge	
[]	[]		c. Reason for discharge	
[]	[]		d. Specific regulatory authority under which discharge was issued	
			2. <u>Service data.</u> (This requirement applies only in conjunction with Military Department Implementation of General Counsel, DoD, letter dated July 20, 1977, or to discharge reviews conducted on or after March 29, 1978.)	2. DoD Directive 1332.28, enclosure 3, subsection H.1.; Annex B, (June __, 1982) para 2-2 (reference (1))
[]	[]	[]	a. Date of enlistment	
[]	[]	[]	b. Period of enlistment	
[]	[]	[]	c. Age at enlistment	
[]	[]	[]	d. Length of service	
[]	[]	[]	e. Periods of unauthorized absence*	
[]	[]	[]	f. Conduct and efficiency ratings (numerical and narrative)*	
[]	[]	[]	g. Highest rank achieved	
[]	[]	[]	h. Awards and decorations*	
[]	[]	[]	i. Educational level	
[]	[]	[]	j. Aptitude test scores	

<u>YES</u>	<u>NO</u>	<u>NA</u>	<u>ITEM</u>	<u>SOURCE</u>
[]	[]	[]	k. Art. 15s (including nature and date of offense or punishment)*	
[]	[]	[]	l. Convictions by court-martial*	
[]	[]	[]	m. Prior military service and type of discharge(s) received*	
[]	[]	[]	3. <u>Reference to materials presented by applicant.</u> (This requirement applies only to discharge reviews conducted on or after March 29, 1978.)	3. DoD Directive 1332.28, enclosure 3, subsection H.2.; H.3.
[]	[]	[]	a. Written brief*	
[]	[]	[]	b. Documentary evidence*	
[]	[]	[]	c. Testimony*	
[]	[]	[]	4. <u>Items submitted as issues.</u> (See issues worksheet)	4. DoD Directive 1332.28, enclosure 3, subsection H.6.
[]	[]	[]	5. <u>Conclusions.</u> The decisional document must indicate clearly the DRB's conclusion concerning:	5. DoD Directive 1332.28, enclosure 2, subsection H.5.; Stipulation (Jan. 31, 1977), paragraph 5.A.(1)(d)(iv) (reference (1))
[]	[]	[]	a. Determination of whether a discharge upgraded under SDRP would have been upgraded under DoD Directive 1332.28. (This applies only to mandatory reviews under P.L. 95-126 or Special Discharge Review Program (SDRP).	
[]	[]	[]	b. Character of discharge, when applicable. ¹	
[]	[]	[]	c. Reason for discharge, when applicable. ²	

<u>YES</u>	<u>NO</u>	<u>NA</u>	<u>ITEM</u>	<u>SOURCE</u>
			6. <u>Reasons for conclusions.</u> The decisional document must list and discuss the items submitted as issues by the applicant; and list and discuss the decisional issues providing the basis for the DRB's conclusion concerning:	6. DoD Directive 1332.28, enclosure 3, subsection H.7., H.8.; Stipulation (Jan. 31, 1977) para 5.A.(1)(d)(v) (reference (1))
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	a. Whether a discharge upgraded under the SDRP would have been upgraded under DoD Directive 1332.28. (This applies only to mandatory rereviews under P.L. 95-126 or SDRP reviews.)	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	b. Character of discharge, where applicable. ¹	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	c. Reason for discharge, where applicable. ²	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	7. <u>Advisory opinions.*</u>	7. DoD Directive 1332.28, enclosure 3, subsection H.12., Stipulation (Jan. 31, 1977) para 5.A.(1)(f) (reference (1))
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	8. <u>Recommendation of DRB President.</u>	8. DoD Directive 1332.28, enclosure 3, subsection H.12., Stipulation (Jan. 31, 1977) para 5.A.(1)(g) (reference (1))
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	9. <u>A record of voting.</u>	9. DoD Directive 1332.28, enclosure 3, subsection H.13. Stipulation (Jan. 31, 1977) para 5.A.(3) (reference (1))
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10. <u>Indexing of decisional document.</u>	10. DoD Directive 1332.28, enclosure 3, subsection H.14., Stipulation (Jan. 31, 1977), para 5.A.(5)(a) (reference (1))

<u>YES</u>	<u>NO</u>	<u>NA</u>	<u>ITEM</u>	<u>SOURCE</u>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11. <u>Authentication of decisional document.</u> (This requirement applies only to discharge reviews conducted on or after March 29, 1978.)	11. DoD Directive 1332.28, enclosure 3, subsection H.15.
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12. <u>Other.</u>	12. As appropriate

Explanation of items marked "No"

ISSUES WORKSHEETS³

	<u>LISTED</u>	<u>ADDRESSED</u>	<u>CORRECTIVE ACTION REQUIRED</u>
A. Decisional issues providing a basis for the conclusion regarding a change in the character of or reason for discharge. (DoD Directive 1332.28, enclosure 3, subsection D.2.)			
1. _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B. Items submitted as issues by the applicant that are not identified as decisional issues. (DoD Directive 1332.28, enclosure 2, subsection D.3.)			
1. _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

C. Remarks:			

KEY

- YES: The decisional document meets the requirements of the Stipulation of Dismissal and, when applicable, DoD Directive 1332.28.
- NO: The decisional document does not meet the requirements of the Stipulation of Dismissal or DoD Directive 1332.28.
- NA: Not applicable
- * Items marked by an asterisk do not necessarily pertain to each review. If the decisional document contains no reference to such an item, NA shall be indicated. When there is a specific complaint with respect to an item, the underlying discharge review record shall be examined to address the complaint.

FOOTNOTES

- ¹In this instance "when applicable" means all reviews except:
- a. Mandatory rereviews under P.L. 95-126 or SDRP reviews.
 - b. Reviews in which the applicant requested only a change in the reason for discharge and the DRB did not raise the character of discharge as a decisional issue.

- ²In this instance "when applicable" means all reviews in which:
- a. The applicant requested a change in the reason for discharge.
 - b. The DRB raised the reason for discharge as a decisional issue.
 - c. A change in the reason for discharge is a necessary component of a change in the character of discharge.

- ³This review may be made based upon the decisional document without reference to the underlying discharge review record except as follows: if there is an allegation that a specific contention made by the applicant to the DRB was not addressed by the DRB. In such a case, the complaint review process shall involve a review of all the evidence that was before the DRB, including the testimony and written submissions of the applicant, to determine whether the contention was made, and if so, whether it was addressed adequately with respect to the Stipulation of Dismissal and, when applicable, DoD Directive 1332.28.

This review may be based upon the decisional document without reference to the regulation governing the discharge in question except as follows: if there is a specific complaint that the DRB failed to address a specific factor required by applicable regulations to be considered for determination of the character of and reason for the discharge in question [where such factors are a basis for denial of any of the relief requested by the applicant]. (The material in brackets pertains only to discharge reviews conducted on or before March 28, 1978.)

E5.A4. ATTACHMENT 4 TO ENCLOSURE 5

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS
REVIEW OF COMPLAINT (DASD(MP&FM)))

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS)

Review of Complaint (DASD(MP&FM))

Military Department:

Decisional Document Number:

Name of Complainant:

Name of Applicant:

Docket Number:

Date of this Review:

1. Each allegation is addressed as follows:
 - a. Allegation.
 - b. Conclusion whether corrective action is required.
 - c. Reasons in support of the conclusion, including findings of fact upon which the conclusion is based.

NOTE: If the DASD(MP&FM) agrees with the JSRA, he may respond by entering a statement of adoption.

2. Other defects noted in the decisional document or index entries:

3. Determinations:

No further action on the complaint is warranted.

Corrective action consistent with the above comments is required.

Deputy Assistant Secretary of Defense
(Military Personnel & Force Management)

E5.A5. ATTACHMENT 5 TO ENCLOSURE 5

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS)
REVIEW OF AMENDED DECISIONAL DOCUMENT (DASD(MP&FM))

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS)

Review of Amended Decisional Document (DASD(MP&FM))

Military Department:

Decisional Document Number:

Name of Complainant:

Name of Applicant:

Docket Number:

Date of this Review:

Recommendation:

- The amended decisional document complies with the requirements of the Stipulation of Dismissal and, when applicable, DoD Directive 1332.28. No further corrective action is warranted.
- The amended decisional document does not comply with the Stipulation of Dismissal or DoD Directive 1332.28 as noted herein. Further corrective action is required consistent with the defects noted in the attachment.

Deputy Assistant Secretary of Defense
(Military Personnel & Force Management)

Remarks:

E5.A6. ATTACHMENT 6 TO ENCLOSURE 5

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
(MANPOWER, RESERVE AFFAIRS, AND LOGISTICS)
REVIEW OF COMPLAINT OFFERING PRIORITY REVIEW (DASD(MP&FM))

Dear _____:

It has been determined that the decisional document issued in your case by the (Army) (Navy) (Air Force) Discharge Review Board during the (Special Discharge Review Program) (rereview program under Pub. L. No. 95-126) ~~should be re-issued to improve~~ the clarity of the statement of findings, conclusions, and reasons for the decision in your case.

In order to obtain a new decisional document you may elect one of the following options to receive a new review under the (Special Discharge Review Program) (rereview program mandated by Pub. L. No. 95-126):

1. You may request a new review, including a personal appearance hearing if you so desire, by responding on or before the suspense date noted at the top of this letter. Taking this action will provide you with a priority review before all other classes of cases.

2. You may request correction of the original decisional document issued to you by responding on or before the suspense date noted at the top of this letter. After you receive a corrected decisional document, you will be entitled to request a new review, including a personal appearance hearing if you so desire. If you request correction of the original decisional document, you will not receive priority processing in terms of correcting your decisional document or providing you with a new review; instead, your case will be handled in accordance with standard processing procedures, which may mean a delay of several months or more.

If you do not respond by the suspense date noted at the top of this letter, no action will be taken. If you subsequently submit a complaint about this decisional document, it will be processed in accordance with standard procedures.

To ensure prompt and accurate processing of your request, please fill out the form below, cut it off at the dotted line, and return it to the Discharge Review Board of the Military Department in which you served at the address listed at the top of this letter.

.....

Check only one:

I request a new review of my case on a priority basis. I am requesting this priority review rather than requesting correction of the decisional document previously issued to me. I have enclosed DD Form 293 as an application for my new review.

I request correction of the decisional document previously issued to me. I understand that this does not entitle me to priority action in

correcting my decisional document. I also understand that I will be able to obtain a further review of my case upon my request after receiving the corrected decisional document, but that such a review will not be held on a priority basis.

Printed Name and Address

Date

Signature

E6. ENCLOSURE 6
DoD SEMIANNUAL REPORT

E6.1.1. Semiannual reports shall be submitted by the 20th of April and October for the preceding 6-month reporting period (October 1 through March 31 and April 1 through September 30).

E6.1.2. The reporting period shall be inclusive from the first through the last days of each reporting period.

E6.1.3. The report shall contain four parts:

E6.1.3.1. Part 1. Regular cases are all those that are not included in Part 2, below.

E6.1.3.2. Part 2. Other cases include the following:

E6.1.3.2.1. Reconsideration of President Ford's Memorandum of January 19, 1977.

E6.1.3.2.2. Special Discharge Review Program Cases.

E6.1.3.2.3. Statute of limitation cases - those heard under Public Law 95-126 by waiver of 10 U.S.C. 1553 (reference (b)).

E6.1.3.3. Part 3. Total - combine Parts 1 and 2.

E6.1.3.4. Cases outstanding include all those eligible cases in which a DD Form 293 has been received but has not been heard by the Discharge Review Board as of the reporting date for this report.

E6.1.4. Definitions applicable to report.

E6.1.4.1. Applied - Includes all who have submitted a request for discharge review and are eligible for such hearing.

E6.1.4.2. Number Approved - Includes all who have been granted full or partial relief.

E6.1.4.3. Records Review - Appeals heard by the Discharge Review Boards (DRB) and decided on the basis of the records alone.

E6.1.4.4. Hearing - A review involving an appearance before the DRB by the applicant or on the applicant's behalf by a counsel or representative.

Attachments - 1

E6.A1. SAMPLE FORMAT RCS DD-M(SA)1489

E6.A1. ATTACHMENT 1 TO ENCLOSURE 6

SAMPLE FORMAT RCS DD-M(SA)1489

(SAMPLE FORMAT)

RCS DD-M(SA) 1489

SEMIANNUAL DRB REPORT
SUMMARY OF DISCHARGE REVIEW BOARD STATISTICS
AS OF _____
(YYMMDD)

		Records Review		Hearing		Total	
		<u>Applied</u>	<u>Number Approved</u>	<u>Applied</u>	<u>Number Approved</u>	<u>Applied</u>	<u>Number Approved</u>
Part 1	Regular						
Part 2	Other						
Part 3	Total						
Part 4	Cases outstanding						

NOTE: Separate personal/counsel appearance in D.C. from travel panel/hearing examiner.
Use additional footnotes to clarify or amplify the statistics being reported.